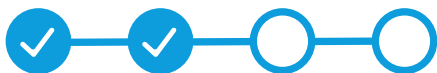


MSOP GUIDE

Reporting Technical Issues



If you receive a report from a fellow student who is having technical issues becoming a member or with the resource center/dashboard, please reach out to us at StudentOps@ama-assn.org with the following information:



Student name & email



Time & date stamp of when the issue occurred



Screenshot of the error/issue. Be sure the screenshot includes the page's URL.



Steps taken before getting the error screen and what the student is trying to accomplish

CONTACT US

Email: StudentOps@ama-assn.org

Telephone: 800-262-3211 (Mon-Fri, 8am-5pm CST)