



# Frequently Asked Questions

## How many web sessions will there be throughout the Collaborative?

Each Collaborative will include four web sessions.

## What is the time commitment?

The Collaborative will run for six months and will include four 60- to 90-minute web sessions and tasks for completion in between sessions.

## What will happen in the web sessions?

Each web session will comprise didactic and shared learning through a presentation by our physician faculty and open discussion.

## Do I have to attend all the web sessions?

Yes, attendance at all web sessions is imperative to the quality and success of your experience.

## Who should participate?

Depending on the topic area of the Learning Collaborative, your organization should commit leaders with decision-making authority from relevant functional areas such as clinical departments, operations, informatics, IT, wellness, compliance, or others.

## What kind of support will we get from the AMA during the Collaborative?

The AMA will support the Collaborative participants with personal support from our physician facilitators, our evidence-based resources, and expert-created content and education. Faculty will be available during established Office Hours for questions and mentorship.

## How will we stay in touch in between web sessions?

Participants will have access to an online space that will provide access to resources, a chat board, links to recorded and upcoming web sessions, office hours, and announcements from the Learning Collaborative team. Participants can also email the Program Administrator at [STEPSForward@ama-assn.org](mailto:STEPSForward@ama-assn.org) with questions.

## How will we measure success for the change we make in the Learning Collaborative?

Metrics for success will depend on your health system, the change you implement, and the outcome you anticipate. We recommend using data-driven metrics, such as EHR user data, to measure specific outcomes, but not all changes implemented will require this type of data.

## What can this Learning Collaborative help us with that we're not already doing?

Participating in this collaborative goes beyond learning new strategies and methods to transform care delivery in several ways. We will focus on how to implement changes in complex health care systems and address common barriers to change. The learning collaborative leverages peer to peer learning with group discussion, sharing of results, and facilitating new relationships between health systems leaders. Lastly, collaborative participation includes implementing a tactic in your organization with measurable impact. This accountability of testing new skills and application to your home organization augments the learning experience and delivers value to the participating systems.

## How can I get buy-in from other key leaders?

Delivering results that impact professional satisfaction while improving efficiency and effectiveness of care is a shared need across health systems. To transform care, partnership across the key stakeholders and leaders is critical. Clinical, operational, informatics, and other leaders must work together to achieve results. This collaboration is a unique offering that facilitates this partnership, delivers results, and builds your organization's capacity to continue transforming your delivery system.