



2022 Program FAQs

PROGRAM

Q: What organizations have received recognition from the Joy in Medicine™ Health System Recognition Program?

A: 22 organizations received recognition in 2019, the program's inaugural year. In 2021, 44 organizations earned recognition for their work in wellbeing. View the full list of health systems recognized through the Joy in Medicine Recognition Program in [2019](#) and [2021](#).

Q: Did the program run in 2020?

A: No. Due to the unprecedented strain that the COVID-19 pandemic put on health systems, the Joy in Medicine Health System Recognition Program did not run in 2020. Any applications initiated in 2020 were rolled over to the 2021 application cycle.

APPLICATION

Q: When can I access the 2022 application? When is the deadline for applications?

A: Applications for the 2022 cycle open on January 14, 2022. All applications and supporting materials are due by 11:59 PM PST on March 31, 2022.

Q: How do I access the application? Do I have to submit an Intent to Apply?

A: To apply, please visit our [application portal](#). Applicants to the 2022 program must first submit an Intent to Apply form. Instructions for accessing the 2022 application will be sent to you directly via email once you submit your Intent to Apply.

Q: The 2022 application looks different than previous years. What changed?

A: This year, we migrated our application portal to Submittable, where we believe applicant user experience will be more seamless and applicants will have more access to support. If you have any questions about using Submittable, please contact [Submittable's support team](#) or reach out to us directly at Practice.Transformation@ama-assn.org and we will be happy to assist you with troubleshooting your application.

Q: Is there an application fee for this program?

A: No, there is no fee to apply to the Joy in Medicine Health System Recognition Program.



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Q: Who should submit the application on behalf of our organization?

A: We require applications to be submitted under the name and email address of your organization's main point of contact for wellness work, such as a Chief Wellness Officer. However, an administrative person may be added as a collaborator in the application to complete the application on behalf of the main wellness contact.

Q: Can more than one person work on our application?

A: Yes, Submittable allows you to invite collaborators who can work on the application in tandem. Please note that we require applications to be submitted under the name and email address of your organization's main point of contact for wellness work, such as a Chief Wellness Officer. Within the application, administrative assistants and other team members can be added as collaborators to help complete the application.

Q: Can I come back to my application once I begin, or do I have to complete the application in one sitting?

A: You may save and return to your application at any time during the submission window. You do not need to complete your application in one sitting.

Q: Some documentation requested in the application contains sensitive information or data. Will our documentation be kept private and confidential?

A: Yes, all application materials will be kept private and confidential. Submitted materials are used only to verify that your organization has met the requirements for recognition. No application materials will be shared beyond the AMA team reviewing your organization's application unless permission is granted from you and your organization.

Q: If our organization submits an application with responses or supporting documents that misunderstand the program criteria, will we be notified and given the opportunity to update our application?

A: If an organization submits an application that is missing information or does not sufficiently respond to a question, a member of the AMA review team will reach out to the submitter to provide an opportunity to resolve any issues and resubmit their application by a provided deadline. However, it is best if any confusion around criteria, supporting documentation, or the application is resolved prior to submission. Please do not hesitate to reach out to our team for assistance or clarification at any point in your application process by emailing Practice.Transformation@ama-assn.org.



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REAPPLYING

Q: My organization received recognition in 2021. Does my organization need to reapply in 2022?

A: No. Recognition of any level is valid for 2 years. Your recognition level will be up for renewal in 2023. If you would like to apply to increase your organization's recognition level a year early, you can apply in 2022.

Q: My organization received recognition in 2019 but did not renew in 2021. Does my organization need to apply in 2022?

A: Yes. Your recognition level was valid for 2 years and has now lapsed. Your organization needs to complete a new application to be considered for recognition in 2022. We greatly value your commitment to wellbeing and are excited to welcome you back to the program.

Q: My organization has previously applied to the Joy in Medicine Program but we no longer have access to our application materials. Could you send us our previous application(s)?

A: Yes. Please email us at Practice.Transformation@ama-assn.org and request a copy of your previous application materials.

Q: My organization has previously applied to the Joy in Medicine Health System Recognition Program but was not awarded recognition. We would like to be considered for recognition during the current application cycle. Can we reapply? Do we need to re-submit our application or will the AMA use the first application?

A: We encourage health systems to use the Recognition Program as a roadmap for building well-being across an organization – and sometimes that is a multi-year process. We encourage health systems to apply again if they meet the eligibility criteria and have continued to make strides towards a recognition level. Organizations should submit a new application for the current cycle with updated information in order to be considered for recognition.



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ELIGIBILITY & CRITERIA

Q: My organization's well-being assessment (part of the program criteria) will occur in 2022. Can we assess well-being and apply for recognition in the same year?

A: Yes, your organization is permitted to assess well-being and apply in the same year. However, please note that assessment is only one component of achieving recognition. Your organization can assess the same year as you submit an application as long as you have sufficient time to complete the other components of the criteria – like reporting assessment findings to leadership – required to receive recognition. This additional work must be completed and documented before the March 18, 2022 deadline for submitting the program application.

Q: What qualifies as an "executive leadership role" for the Silver level of Commitment? Does a director-level role reporting to a C-Suite position count?

A: Yes, any leadership role regardless of title will be considered for the program. This person should be directly responsible for physician well-being should report to the C-suite and must have at least 0.5 FTE devoted to wellness work. This role may not be split across multiple different people in order to reach 0.5 FTE allocation.

Q: Can the FTE requirement for the Silver level of Commitment be shared across multiple positions?

A: No. To achieve Silver or Gold recognition, an organization must have a single position with at least 0.5 FTE for physician well-being. This FTE allocation cannot be shared by multiple positions. However, an organization may still qualify for Bronze recognition with the FTE shared.