

# Screening is the first step to treatment



## HIV, STIs, VIRAL HEPATITIS AND LTBI ROUTINE SCREENING TOOLKIT

### Care team member roles & responsibilities

All members of a care team have a crucial role to play in navigating patients through the routine screening workflow. This can include pre-test counseling; patient education; and linkage to care and prevention.

#### BILLING



##### BENEFITS NAVIGATION

Navigates insurance for routine screening (note: many clinics provide routine screenings free of charge using grant funding to pay for specific tests).

Emergency departments especially may need to assess coverage or refer a patient to a clinic for screening.

#### NON-CLINICAL



##### FRONT DESK

Registers patient and provides patient information to triage nurse or patient navigator.

Provides a friendly, welcoming environment and is representative of the community being served. This is especially crucial in clinic settings.



##### PATIENT NAVIGATION

Meets patient at reception and stays connected with them throughout their care.

Typically, closer to patient's age, representative of patient population.

Takes on nonclinical tasks to relieve providers, including pre-test counseling, patient education and linkage to care; also can provide results.



##### SOCIAL WORKER

Links patients to support services, as needed, including domestic violence and mental health.

Key to ensuring patients stay in care. Often, patients need help meeting basic needs that allow them to remain connected to care.

#### CLINICAL



##### NURSE

May meet with patient in room first and may obtain screening consent.

Provides post-screening treatment or vaccinations.

*May provide results*



##### PROVIDER (NP/PHYSICIAN)

Offers screening and obtains patient consent/opt-out.

Conducts necessary physical examinations, orders screening.

*Typically provides results*



##### MEDICAL ASSISTANT

Draws blood to complete screening process.

*May provide results*