Screening is the first step to treatment

HIV, STIs, VIRAL HEPATITIS AND LTBI ROUTINE SCREENING TOOLKIT
Care team member roles & responsibilities

All members of a care team have a crucial role to play in navigating patients through the routine screening workflow. This can include pre-test counseling; patient education; and linkage to care and prevention.

BILLING

BENEFITS NAVIGATION
Navigates insurance for routine screening (note: many clinics provide routine screenings free of charge using grant funding to pay for specific tests).

FRONT DESK
Registers patient and provides patient information to triage nurse or patient navigator.

Provides a friendly, welcoming environment and is representative of the community being served. This is especially crucial in clinic settings.

PATIENT NAVIGATION
Meets patient at reception and stays connected with them throughout their care.

Typically, closer to patient’s age, representative of patient population.

Takes on nonclinical tasks to relieve providers, including pre-test counseling, patient education and linkage to care; also can provide results.

SPECIAL WORKER
Links patients to support services, as needed, including domestic violence and mental health.

Key to ensuring patients stay in care. Often, patients need help meeting basic needs that allow them to remain connected to care.

NON-CLINICAL

NURSE
May meet with patient in room first and may obtain screening consent.

Provides post-screening treatment or vaccinations.

May provide results

PROVIDER (NP/PHYSICIAN)
Offers screening and obtains patient consent/opt-out.

Conducts necessary physical examinations, orders screening.

Typically provides results

MEDICAL ASSISTANT
Draws blood to complete screening process.

May provide results

CLINICAL

GET STARTED NOW
Visit ama-assn.org/RoutineScreeningToolkit or scan the QR code at the top of the page