

**HOD ACTION: Council on Medical Education Report 6 adopted as amended and the remainder of the report filed.**

REPORT 6 OF THE COUNCIL ON MEDICAL EDUCATION (A-16)  
Telemedicine in Medical Education  
(Resolution 330-A-15)  
(Reference Committee C)

EXECUTIVE SUMMARY

The use of technology in patient care has increased exponentially in recent years, and telemedicine—in its various formats—is no exception. This increase in use is supported by patient demand, provider interest, and recognition by insurers that care delivered via this technology can, in certain circumstances, reduce costs and improve access to care. Despite increased implementation of telemedicine in medical practice, however, specific training dedicated to its use has lagged.

Telemedicine in practice covers a wide range of patient care, including teleconsultations among physicians and patients; electronic communications; synchronous and asynchronous review of information; remote transmission of vital signs; call centers; and patient health applications, to name a few. Telemedicine has been shown to increase access to care, provide physicians the opportunity to receive guidance from remote colleagues, shorten patient travel times, improve management of chronic conditions, and increase patient adherence to treatment.

Despite demonstrated benefits, however, numerous barriers to full implementation of telemedicine exist. Medicare, Medicaid, and private insurance payer policies vary; interoperability of health information technology is limited; interstate licensing and practice laws are variable; financing for necessary technological investments is lacking; and broadband data transmission capabilities are insufficient. All these issues contribute to the current patchwork of available telemedicine services in the United States.

Currently, formalized training in the use of telemedicine in clinical practice is lacking across the educational continuum. Telemedicine is certainly used in various ways in undergraduate medical education (UME), graduate medical education (GME), and continuing medical education/continuing professional development (CME/CPD), but instruction dedicated to incorporating such technology into practice to enhance delivery of patient care is largely absent from curricula.

This report focuses most specifically on the status of telemedicine in GME training. It describes the current state of telemedicine in GME; provides examples of its use; discusses its incorporation into GME residency program accreditation requirements; delineates barriers; and discusses quality and effectiveness of telemedicine in training. Additional research regarding the learning outcomes of utilizing telemedicine technologies in medical education, including clinical skills and impact on patient care, is imperative to developing telemedicine's full potential in training and in expanding its use in practice.

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REPORT OF THE COUNCIL ON MEDICAL EDUCATION

CME Report 6-A-16

Subject: Telemedicine in Medical Education  
(Resolution 330-A-15)

Presented by: Darlyne Menscer, MD, Chair

Referred to: Reference Committee C  
(Albert M. Kwan, MD, Chair)

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1 Resolution 330-A-15, Telemedicine in Graduate Medical Education, introduced by the Resident  
2 and Fellow Section and referred by the American Medical Association (AMA) House of Delegates  
3 (HOD), asks that our AMA: 1) advocate for educating resident and fellow physicians during their  
4 training on the use of telehealth technology in their future practices; and 2) study the barriers to  
5 optimizing the use of telehealth technology for the purposes of tele-education and specifically tele-  
6 precepting in Graduate Medical Education and the solutions to overcoming these barriers.

7  
8 Testimony heard by Reference Committee C was largely in favor of studying the barriers to  
9 optimizing the use of telehealth technology for the purposes of tele-education and, especially, tele-  
10 precepting in graduate medical education (GME). Some testimony opposed the creation of a  
11 curricular mandate in GME on the subject. Also, some felt that aspects of this topic fell outside the  
12 purview of the AMA, such that collaboration with an outside stakeholder(s) might be appropriate.

13  
14 **BACKGROUND**

15  
16 *What Is Telemedicine?*

17  
18 The terms telemedicine, telehealth, and telehealth technology have been defined variously.  
19 Telehealth technology is often described as a broader category that encompasses these other,  
20 related terms. Despite these literal differentiations, however, the terms are often used  
21 interchangeably, and telemedicine is the term employed most frequently. Therefore, for the  
22 purposes of this report, the term telemedicine—as defined by the American Telemedicine  
23 Association—will be used: “The use of medical information exchanged from one site to another  
24 via electronic communications to improve a patient’s clinical health status.”<sup>1</sup> Telemedicine uses  
25 existing communication networks to deliver health care services and medical education across  
26 geographic areas.<sup>2</sup> The American Telemedicine Association notes that a wide variety of modalities  
27 fall under the umbrella of telemedicine services, including wireless technologies, smart phones,  
28 chat, video, email, and other developing platforms that enable both synchronous and asynchronous  
29 communication between health care providers, systems, and patients.

30  
31 Telemedicine aims to seamlessly blend remotely delivered patient care and physician education  
32 into the established protocols of hospitals, physicians, home health providers, and patient-centered  
33 medical homes, as well as to patients where they live and work. Patient encounters and educational  
34 opportunities can occur through video conferencing, digital image sharing, patient portals, remote  
35 transmission of vital signs, call centers, and patient health apps, all of which contribute to the  
36 growing world of telemedicine.

1 *Services Delivered via Telemedicine*

2  
3 Telemedicine is effective in delivering a wide range of health-related services. Often, telemedicine  
4 is used to provide a patient or colleague with diagnostic or consultative assistance through  
5 interactive video, audio, or static images. The communication of vital signs or other patient data  
6 allows for real-time or delayed review in the context of clinical consultation and care.

7 Telemedicine also allows for patient monitoring from a distance. Home devices can collect and  
8 transmit data, such as vital signs, blood glucose levels, and electrocardiograms, to another location  
9 for interpretation. Telemedicine can be used by patients and caregivers to obtain specific health  
10 information, participate in health-related virtual chat rooms, and provide support to other  
11 individuals with shared diagnoses or health concerns. Finally, telemedicine is widely used to  
12 provide lifelong learning to health care professionals.

13  
14 *Advantages of Telemedicine*

15  
16 Telemedicine can offer multiple benefits,<sup>1</sup> arguably the most important of which is improved access  
17 to care. For patients located outside of urban centers, or those in urban centers who lack adequate  
18 transportation, telemedicine can provide access to specialists in multiple fields.<sup>2, 3, 4, 5, 6, 7, 8, 9</sup>  
19 Regardless of setting, telemedicine presents physicians with the opportunity to collaborate with  
20 specialist colleagues or interpreters. Telemedicine can also offer cost savings through enhanced  
21 management of chronic conditions and shortened patient travel times.<sup>3, 10, 11</sup> Younger physicians  
22 especially are very comfortable working with technology and have demonstrated enthusiasm to  
23 implement telemedicine in practice.<sup>12, 13</sup>

24  
25 Multiple studies demonstrate that telemedicine can improve the quality of care,<sup>14, 15, 16, 17</sup> and the  
26 quality of health care services delivered via telemedicine is often comparable to that provided in-  
27 person in terms of patient satisfaction, physician satisfaction, and health care outcomes. A final  
28 benefit of telemedicine relates to consumer demand. Telemedicine can be more convenient for  
29 patients, which may lead to better adherence to recommended treatment<sup>18</sup> and patient satisfaction.<sup>19</sup>

30  
31 *Limitations of Telemedicine*

32  
33 Important drawbacks must also be acknowledged. Not all patients and providers are inherently  
34 comfortable utilizing technology in this manner, and the digital divide between those who have  
35 access to technology and those who do not is real.<sup>3</sup> If inappropriately applied, telemedicine also has  
36 the potential to disrupt continuity of care.<sup>20</sup> Finally, licensing laws, payment policies, broadband  
37 capabilities, interoperability of health information technology, and the inability to finance  
38 necessary technological investments all contribute toward limiting the widespread implementation  
39 of telemedicine.

40  
41 CURRENT STATE OF TELEMEDICINE IN PHYSICIAN TRAINING

42  
43 *Technology in Physician Training*

44  
45 Telehealth technologies applied in medical education generally fall into two categories:

- 46  
47 1. Tele-education refers to the use of technology for teaching, learning, and supervising,  
48 particularly when the learner is located in a site remote to the teacher. This can be applied  
49 to all levels of physician medical education—undergraduate, graduate, and continuing—  
50 along with the education of other health professionals. Many specialty societies have  
51 policy regarding the application of telemedicine technologies to education. The American

1 Academy of Pediatrics (AAP) writes that “[p]roviders of educational programming should  
2 be encouraged to use telemedicine technologies to provide education to remote members of  
3 the health care team and clinical sites, such as Area Health Education Centers and Rural  
4 Health Clinics,”<sup>3</sup> while the American Academy of Family Physicians (AAFP) states that  
5 “[b]y creating ready access to information, telemedicine can provide physicians with  
6 current medical information that may not otherwise be available in a given setting.”<sup>21</sup>  
7

- 8 2. The second category, telemedicine, is the clinical application of patient care and  
9 consultation that students and trainees learn about and train in during their clinical training.  
10 The AAP also addresses this category in their policy recommendations, stating that  
11 “[t]opics related to telemedicine, including ongoing quality assurance and training in the  
12 uses of such technologies, should be expeditiously integrated into existing medical school  
13 and residency curricula, as well as CME programming.”<sup>3</sup>  
14

### 15 *Examples of Telemedicine in GME*

16

17 Residency and fellowship programs in a number of fields have current initiatives/curricula related  
18 to telemedicine that may serve as models for further dissemination of telemedicine technology in  
19 GME. In the field of psychiatry, for example, studies have demonstrated improved access to mental  
20 health services for rural and underserved populations across North America through telepsychiatry.  
21 In 2014, Sunderji and colleagues reviewed the status of telepsychiatry in GME and summarized  
22 current objectives utilized in training as well as barriers to further implementation of  
23 telepsychiatry.<sup>22</sup> They found that while psychiatry residents were generally very eager to be trained  
24 in telepsychiatry, few programs had incorporated it into their curricula. Even fewer had evaluated  
25 outcomes to determine the best method of instruction in telepsychiatry. In this arena, the University  
26 of Arkansas for Medical Sciences has been a frontrunner, via its Telemedicine Child Psychiatry  
27 Service rotation, which imparts skills to residents in the Child and Adolescent Psychiatry GME  
28 program.<sup>23</sup>  
29

30 The intensive care unit (ICU) represents another area active in the instruction of the clinical  
31 applications of telemedicine. Lilly and colleagues reviewed the current state of ICU telemedicine  
32 and its impact on trainees.<sup>24</sup> Overall, they found that the availability of such technology enhanced  
33 learning and provided important supervision for patient management questions. Residents to whom  
34 ICU telemedicine was available felt it also improved the patient care they were able to give.  
35

36 Many current GME trainees favor asynchronous learning (education that is not delivered in real  
37 time or in person), often utilizing technology. In a 2014 survey of emergency medicine residents in  
38 twelve training programs regarding their extracurricular studying, respondents reported on average  
39 one to four hours a week learning asynchronously. They favored podcasts (35%), followed by  
40 textbooks (33%) and Google searches (21%). Podcasts were rated the most beneficial (70%).<sup>25</sup>  
41

### 42 *Tele-Precepting*

43

44 In rural areas, barriers to accessing specialty care and retaining supervisors to train learners how to  
45 provide that specialty care are challenging and important issues. Telemedicine technology can  
46 overcome many barriers presented by a rural setting. Cameron and colleagues<sup>26</sup> assessed an  
47 Australian program of supervising junior medical officers (comparable to fellows) in oncology as  
48 they provided care to patients in satellite rural clinics. Their faculty supervisors (senior medical  
49 officers) were able to observe the interactions via teleconferencing and provide input on patient  
50 care and feedback to the learners. Both the junior and senior medical officers were positive about  
51 the interactions and learning when surveyed. They felt similar experiences would be beneficial for

1 other specialties. Challenges identified included training in the technology and the inability of the  
2 supervisor to confirm physical findings on the patients. Despite these limitations, participants felt it  
3 was worthwhile continuing to develop such technology because it benefited both trainees and  
4 patients.

5  
6 *Program Requirements Applicable to Telemedicine*

7  
8 Section VI.D of the Accreditation Council for Graduate Medical Education (ACGME) Common  
9 Program Requirements, which apply to all ACGME-accredited programs, outlines the requirement  
10 for supervision of residents and fellows. The language of the requirement follows:

11  
12 The program must demonstrate that the appropriate level of supervision is in place for all  
13 residents who care for patients... Supervision may be exercised through a variety of methods.  
14 Some activities require the physical presence of the supervising faculty member... Other  
15 portions of care provided by the resident can be adequately supervised by the immediate  
16 availability of the supervising faculty member or resident physician, either in the institution, or  
17 by means of telephonic and/or electronic modalities. In some circumstances, supervision may  
18 include post-hoc review of resident-delivered care with feedback as to the appropriateness of  
19 that care.<sup>27</sup>

20  
21 Thus, the current requirements do allow for supervision by “means of telephonic and/or electronic  
22 modalities,” which could potentially include tele-precepting if it were appropriate for learning and  
23 safe for patients.<sup>27</sup>

24  
25 Recently, DeJong and colleagues proposed explicit core competencies for telemedicine to be added  
26 to the existing ACGME core competencies.<sup>28</sup> The table in Appendix A, reproduced from their  
27 article, includes competencies for all six domains defined by the ACGME. Regardless of whether  
28 these competencies are added officially to ACGME program requirements, support from the  
29 medical education community for their review and potential enhancement could guide more  
30 programs to embrace the opportunities presented by this growing field.

31  
32 The U.S. Department of Veterans Affairs provides training to more than 30,000 residents  
33 annually.<sup>29</sup> A 2012 update of the Veterans Administration (VA) policy for resident supervision was  
34 undertaken in part to “reflect new standards for supervision and documentation of supervision for  
35 telemedicine or telehealth patient encounters.”<sup>30</sup> While the policy authorizes residents to provide  
36 telehealth care to remote patients when VA standards allow such care, it specifies that supervising  
37 faculty must be in the general vicinity and available to provide direct supervision when required. It  
38 does not allow a resident to provide care at a remote site without faculty being present at that site.  
39 Thus, the VA currently does not allow tele-precepting as defined in the previously described study  
40 by Cameron et al.,<sup>26</sup> in which the supervising physician was not in the same physical location as the  
41 trainee.

42  
43 *Point of Reference: Telemedicine in Undergraduate Medical Education*

44  
45 While Liaison Committee on Medical Education (LCME) standards do not explicitly address the  
46 use of telemedicine in undergraduate medical education (UME), several do govern its use. Standard  
47 7.8, “Communication Skills,” requires that “faculty of a medical school ensure that the medical  
48 curriculum includes specific instruction in communication skills as they relate to communication  
49 with patients and their families, colleagues, and other health professionals.”<sup>31</sup> Thus, any medical  
50 school with learning objectives for the use of telemedicine communication must ensure that it is  
51 taught effectively and used properly.

1 The annual Association of American Medical Colleges (AAMC) graduation questionnaire is  
2 completed by a large portion of students graduating from allopathic medical schools in the United  
3 States; several items on the questionnaire relate to technology. In previous years, one item  
4 specifically focused on telemedicine. From 2009 through 2014, 43% to 46% of students agreed or  
5 strongly agreed with the statement “I am confident I have the knowledge and skills to use  
6 telemedicine.”<sup>32, 33</sup> However, when asked about “use of computer-based clinical record keeping” or  
7 “point-of-care technologies,” respondents agreeing or strongly agreeing were 94% and 73%,  
8 respectively.<sup>32, 33</sup> Thus, while a surprisingly high portion of students agree about their ability to use  
9 telemedicine (without further definition), it is still much lower than with other more commonly  
10 used technologies.

11  
12 One example of the manner in which telemedicine has been used at the UME level can be found at  
13 the Oregon Health & Science University (OHSU) School of Medicine, one of the medical schools  
14 involved in the AMA’s Accelerating Change in Medical Education initiative. OHSU faculty have  
15 identified competencies in clinical informatics for medical education.<sup>34</sup> They address informatics  
16 competencies quite broadly and do specifically include telemedicine. Suggested competencies in  
17 this domain include the ability to:

- 18
- 19 1. Provide clinical care via telemedicine, and refer those for whom it is necessary;
- 20 2. Function clinically in telemedicine/telehealth environments; and
- 21 3. Learn and understand the appropriate use of telemedicine and telehealth (such as e-visits),  
22 both for remote locations and as a convenient option locally in patients’ homes and other  
23 settings.
- 24

25 Faculty suggest that, at present, these competencies might best be achieved on community and  
26 rural rotations and assessed with an objective structured clinical exam simulation of a telemedicine  
27 encounter.

28  
29 *Point of Reference: Telemedicine in CME and CPD*

30  
31 Many of the telehealth technologies used for learning in the GME environment are also applicable  
32 to continuing medical education/continuing professional development (CME/CPD). Telehealth  
33 technologies in CME/CPD have been used in a variety of ways, including access to online journal  
34 articles, webinars, podcasts, etc., and this type of learning has increased in recent years. However,  
35 the education of practicing physicians is also found in the instruction of physicians and other health  
36 care clinicians by physician specialists in other locations. Physicians located in areas distant from  
37 specialized services can benefit from having the specialist available via telehealth technology  
38 during a patient visit to participate in care delivery. A number of academic health centers and VA  
39 facilities have teleconference access to remote sites, enabling specialists to consult and  
40 subsequently provide recommended care.<sup>16, 35</sup> Such applications are likely to expand as the  
41 technology becomes more widely available and as payment policies evolve.

42  
43 **BARRIERS TO THE USE OF TELEMEDICINE IN PHYSICIAN TRAINING**

44  
45 From the data published on the use of telemedicine in physician training, it is clear that trainees in  
46 many specialties have high interest in gaining telemedicine skills. However, as evidenced in this  
47 report, curricula and resources for training residents and students in telemedicine are available in  
48 limited numbers of institutions and programs. Barriers to broader availability that have been  
49 identified include:

- 1 1. Physician and health system payment for provision of clinical services via telemedicine is  
2 lacking in many locations;
- 3 2. Onsite investment in technology is needed;
- 4 3. Regulatory and legislative issues related to licensing and credentialing differ from agency  
5 to agency and state to state;
- 6 4. Technological issues, such as the availability of broadband networks and the  
7 interoperability of electronic health records, impact adoption; and
- 8 5. Professional issues, such as the ethics regarding the physician-patient relationship in  
9 telemedicine encounters, are still being fully explored.

## 10 QUALITY AND EFFECTIVENESS OF TELEMEDICINE IN TRAINING

11 Overall, there is a paucity of data on the outcomes of utilizing telehealth technologies in medical  
12 education. This is an area in which additional research is acutely needed to assess learning  
13 outcomes, including clinical skills and impact on patient care.

14  
15  
16 The data that does exist is largely favorable. Tomlinson and colleagues<sup>36</sup> reviewed the literature  
17 comparing outcomes of tele-education with other methods of education delivery for health  
18 professions students, many of whom were medical students and residents. Most of the studies  
19 substituted teleconferencing for face-to-face lectures over a variety of topics. They found that,  
20 overall, knowledge increased and other important learning outcomes were as good or better in the  
21 groups that utilized tele-education. While some learners still preferred face-to-face learning, tele-  
22 education was highly acceptable.

23  
24  
25 Faculty at a medical school in rural Australia have studied the use of tele-education for medical  
26 students distributed to several rural sites.<sup>37</sup> The tele-education sessions were for small groups of  
27 students and focused on clinical skills. Students and faculty were highly satisfied with the tele-  
28 education sessions and felt they were of equal quality to other methods of teaching. Aspects of the  
29 training that they felt contributed the most to learning were the high quality of the teleconference  
30 transmissions, the ability to interact with others in their small group, convenience at the rural site,  
31 and ease of use. Planned improvements included movable cameras and improved audio equipment  
32 to capture all of the interactions.

## 33 RELEVANT AMA POLICY

34  
35  
36 While our AMA has not specifically studied the use of telemedicine in GME, it has researched  
37 other aspects of telemedicine that may have bearing on this topic. Policy H-480.974, *Evolving  
38 Impact of Telemedicine*, compels our AMA to stay abreast of changes to telemedicine legislation,  
39 urges the federal government to fund demonstration projects to evaluate the effect of telemedical  
40 care, and requests the development of appropriate reimbursement mechanisms for care delivered  
41 via telemedicine. Policy D-480.970, *Access and Equity in Telemedicine Payments*, asks our AMA  
42 to advocate that the Centers for Medicare & Medicaid Services pay for telemedicine services for  
43 patients who have problems accessing physician specialties that are in short supply in areas that are  
44 not federally determined shortage areas, if that area can show a shortage of those physician  
45 specialists. Policy H-480.961, *Teleconsultations and Medicare Reimbursement*, demands that CMS  
46 reimburse telemedicine services in a fashion similar to traditional payments for all other forms of  
47 consultation, which involves paying the various providers for their individual claims, and not by  
48 various "fee splitting" or "fee sharing" reimbursement schemes. Appendix B lists additional related  
49 policies.

1 SUMMARY AND RECOMMENDATIONS

2

3 In summary, innovation in health care delivery and technology, in addition to important scientific  
4 advances, must be addressed in the education and training of future physicians. Indeed, rapid  
5 technological changes over the past half century have radically changed the way that medicine is  
6 taught, learned, and practiced. Telemedicine is no different; it is a technological care delivery  
7 advance that should be incorporated into physician education.

8

9 Telemedicine has demonstrated significant value in patient access to care, physician and patient  
10 satisfaction, health outcomes, and the reduction of health care costs, yet its full potential remains  
11 unexplored. An essential component of developing this potential will be exposure to and evidence-  
12 based instruction in telemedicine's capabilities and limitations at all levels of physician education.  
13 Additional research regarding the learning outcomes of utilizing telemedicine technologies in  
14 medical education, including clinical skills and impact on patient care, will be imperative to the  
15 accomplishment of this goal.

16

17 The Council on Medical Education therefore recommends that the following recommendations be  
18 adopted in lieu of Resolution 330-A-15 and that the remainder of the report be filed.

19

- 20 1. That our American Medical Association (AMA) support the appropriate use of telemedicine in  
21 the education of medical students, residents, fellows and practicing physicians. (New HOD  
22 Policy)
- 23 2. That our AMA encourage appropriate stakeholders to study the most effective methods for the  
24 instruction of medical students, residents, fellows and practicing physicians in the use of  
25 telemedicine and its capabilities and limitations. (Directive to Take Action)
- 26 3. That our AMA collaborate with appropriate stakeholders to reduce barriers to the incorporation  
27 of telemedicine into the education of physicians and other health care professionals. (Directive  
28 to Take Action)
- 29 4. That our AMA encourage the Liaison Committee on Medical Education (LCME) and  
30 Accreditation Council for Graduate Medical Education (ACGME) to include core  
31 competencies in telemedicine in undergraduate medical education and graduate medical  
32 education training. (Directive to Take Action)
- 33 5. That our AMA reaffirm policies H-480.946, H-480.974, D-480.970, and H-480.968, which can  
34 reduce some of the barriers to telemedicine education, which have been identified. (Reaffirm  
35 HOD Policy)
- 36
- 37
- 38
- 39

Fiscal Note: \$2,500



APPENDIX A: SUGGESTED TELEMEDICINE-RELATED ENHANCEMENTS TO ACCREDITATION COUNCIL FOR GRADUATE MEDICAL EDUCATION CORE COMPETENCIES <sup>28</sup>

Table. Suggested Telemedicine-Related Enhancements to Accreditation Council for Graduate Medical Education Core Competencies

Core Competency	Suggestions for Telemedicine-Related Additions to Subcompetencies	Illustrative Examples
Medical knowledge	Recognize the limits of safe telemedicine	Understand exclusion criteria by patient presentation and comorbidity; support designated referral networks
Patient care	Perform a virtual physical examination	Use evidence-based remote examination techniques, such as those taught at the Southern California Telemedicine Learning Center <sup>6</sup>
	Conduct virtual home assessments	Review a patient's medicine cabinet via videoconferencing, or assess his or her home for fall risks
	Assess and use telemedicine devices	Gather useful clinical information from home blood pressure cuffs and nurse-guided otoscopes or stethoscopes
Interpersonal and communication skills	Collaborate with remote clinical mediators	Guide a patient and his or her home health aide through basic physical examination maneuvers
	Recognize a patient's level of technological literacy and use telecommunication for rapport-building and evaluation	Use of standardized patients to simulate a rural telemedicine encounter, such as Oregon Health & Science University's TeleOSCE program
Practice-based learning and improvement	Identify gaps in personal performance in conducting telemedicine evaluations and seek evidence-based best practices to address them	Access free online educational tools at the American Telemedicine Association Learning Center <sup>7</sup>
Professionalism	Recognize the essential elements of a medical encounter	Health Insurance Portability and Accountability Act compliance; adequate appointment time, with physician discretion to extend the visit; protocols for testing and follow-up; electronic record exportable to primary care
	Hold partners to professional standards	Read disclaimers to ensure that partners take adequate legal responsibility for patient safety Solicit information about quality improvement processes
Systems-based practice	Understand reporting practices	Report unprofessional organizations to the American Telemedicine Association or Federal Trade Commission
	Support the appropriate use of telemedicine	Educate patient panels about the benefits and risks of telemedicine; contribute to public awareness through editorials or social media
	Ensure appropriate legal protections	Demonstrate understanding of multistate licensing and the legal limits of e-prescribing (eg, controlled substances)

APPENDIX B: RELEVANT AMA POLICIES

H-480.946: Coverage of and Payment for Telemedicine

... 7. Our AMA encourages national medical specialty societies to leverage and potentially collaborate in the work of national telemedicine organizations, such as the American Telemedicine Association, in the area of telemedicine technical standards, to the extent practicable, and to take the lead in the development of telemedicine clinical practice guidelines. (CMS Rep. 7, A-14; Reaffirmed: BOT Rep. 3, I-14) ...

H-160.937: The Promotion of Quality Telemedicine

... (1) The AMA adopts the following principles for the supervision of nonphysician providers and technicians when telemedicine is used: (a) The physician is responsible for, and retains the authority for, the safety and quality of services provided to patients by nonphysician providers through telemedicine. (b) Physician supervision (e.g. regarding protocols, conferencing, and medical record review) is required...

H-480.974: Evolving Impact of Telemedicine

... Our AMA: (1) will evaluate relevant federal legislation related to telemedicine; (2) urges CMS, AHRQ, and other concerned entities involved in telemedicine to fund demonstration projects to evaluate the effect of care delivered by physicians using telemedicine-related technology on costs, quality, and the physician-patient relationship; (3) urges professional organizations that serve medical specialties involved in telemedicine...

H-480.969: The Promotion of Quality Telemedicine

... (1) It is the policy of the AMA that medical boards of states and territories should require a full and unrestricted license in that state for the practice of telemedicine, unless there are other appropriate state-based licensing methods, with no differentiation by specialty, for physicians who wish to practice telemedicine in that state or territory. This license category should adhere to the following principles:...

H-225.962: Medical Staff Membership Category for Physicians Providing Telemedicine

...The AMA recommends that organized medical staffs, as part of their responsibility for the quality of professional services provided by individuals with clinical privileges, identify to the governing body of the hospital/medical care organization those clinical services that can be provided by telemedicine; and recommends that organized medical...

D-480.970: Access and Equity in Telemedicine Payments

...Our AMA will advocate that the Centers for Medicare & Medicaid Services pay for telemedicine services for patients who have problems accessing physician specialties that are in short supply in areas that are not federally determined "shortage" areas, if that area can show a shortage of those physician specialists. (Res. 818, I-14) ...

D-480.974: Professionalism in Telemedicine and Telehealth

...The Council on Ethical and Judicial Affairs will review Opinions relating to telemedicine/telehealth and update the Code of Medical Ethics as appropriate. (BOT Rep. 22, A-13) ...

H-480.968: Telemedicine

...The AMA: (1) encourages all national specialty societies to work with their state societies to develop comprehensive practice standards and guidelines to address both the clinical and technological aspects of telemedicine; (2) will assist the national specialty societies in their efforts to develop these guidelines and standards; and urges national private accreditation organizations (e.g., URAC and JCAHO) to require that medical care organizations which establish...

D-480.999: State Authority and Flexibility in Medical Licensure for Telemedicine

...Our AMA will continue its opposition to a single national federalized system of medical licensure. (CME Rep. 7, A-99; Reaffirmed and Modified: CME Rep. 2, A-09; Reaffirmed in lieu of Res. 920, I-13; Reaffirmed: BOT Rep. 3, I-14) ...

D-275.996: Creation of AMA Data Bank on Interstate Practice of Medicine

... (2) explore the provision of information on physician licensure, including telemedicine, to members and others through the World Wide Web and other media; and (3) continue to make information on state legal parameters on the practice of medicine, including telemedicine, available for members and others. (BOT Rep. 6, I-99; Reaffirmed: CLRPD Rep. 1, A-09) ...

G-615.035: Technology and the Practice of Medicine

...Our AMA encourages the collaboration of existing AMA Councils and working groups on matters of new and developing technology, particularly electronic medical records (EMR) and telemedicine. (Res. 606, A-14) ...

D-330.914: Face-to-Face Encounter Rule

...to monitor legislative and regulatory proposals to modify Medicare's face-to-face encounter policies and work to prevent any new unfunded mandatory administrative paperwork burdens for practicing physicians. 2, Our AMA will work with CMS to enable the use of HIPAA-compliant

telemedicine and video monitoring services to satisfy the face-to-face requirement in certifying eligibility for Medicare home health services. (CMS Rep. 3, I-12; Appended: Res. 120, A-14) ...

H-480.961: Teleconsultations and Medicare Reimbursement

...Our AMA demands that CMS reimburse telemedicine services in a fashion similar to traditional payments for all other forms of consultation, which involves paying the various providers for their individual claims, and not by various "fee splitting" or "fee sharing" reimbursement schemes. (Res. 144, A-93; Reaffirmed: CMS Rep. 10, A-03; Reaffirmation A-07; Reaffirmed in lieu of Res. 805, I-12; Reaffirmed...

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