

When to Engage Your Teams



Below is a chart to help you understand when to engage each team across the steps in the telehealth implementation process.

	CORE	LEADERSHIP	ADVISORY	IMPLEMENTATION
1 / Identifying a Need	✓		✓	✓
2 / Forming the Team	✓		✓	
3 / Defining Success	✓		✓	✓
4 / Evaluating the Vendor	✓		✓	✓
5 / Making the Case	✓	✓	✓	
6 / Contracting	✓	✓		
7 / Designing the Workflow	✓			✓
8 / Preparing the Care Team	✓			✓
9 / Partnering with the Patient	✓		✓	✓
10 / Implementing	✓			✓
11 / Evaluating Success	✓	✓		✓
12 / Scaling	✓	✓		

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