The economic impact of COVID-19 on health care continues to reveal itself through reductions in patient volume and revenue and in higher practice costs. As the pandemic stretches on, physician practice viability remains under threat. The following graphics, which represent the results of an AMA nationwide physician survey, illustrate the precarious trends and realities physicians now face.

81% of physicians surveyed in July and August said revenue was still lower than pre-pandemic.

Even with eased telehealth coverage restrictions, telehealth services did not offset reduced in-person patient visits.

At the height of use, weekly telehealth visits were almost five times higher than pre-pandemic.

At the time of the survey, weekly telehealth visits were still almost three times higher than pre-pandemic levels.

Despite the telehealth increase, almost 70% of physicians were still providing fewer total visits (in-person + telehealth) at the time of the survey than pre-pandemic.
**SURVEY METHODOLOGY**

- Forty question web-based survey (administered from mid-July through end of August 2020).
- Sample of 3,500 physicians selected from the ISO-certified M3 Global Research panel.
- Sample drawn to match physician population by age, gender, specialty, and census division.
- Surveyed physicians met following criteria: provided at least 20 hours of patient care per week prior to the pandemic, were working in one of the 50 states or the District of Columbia, were not employed by the federal government, and had completed residency.
- In some cases, percentages shown do not sum to 100% due to rounding.

**WHAT DID WE ASK**

- The findings presented here focus on the impact of the COVID-19 pandemic on patient visits, and on practice revenue and spending on PPE as well as the helpfulness of federal financial assistance programs to combat those impacts.
- Physicians were asked about total patient visits and telehealth patient visits. The number of total patient visits and telehealth patient visits were captured for a typical week in February (pre-pandemic) and for the week prior to the survey. Physicians were also asked about the number of weekly telehealth visits in the month (February-June) in which telehealth use was at its height. In-person visits are the difference between total and telehealth visits.
- We asked physicians for the percentage change in practice revenue and in spending on PPE between February (pre-pandemic) and the time of the survey.