



## American Medical Association Practice Transformation Initiative

The [AMA Practice Transformation Initiative \(PTI\)](#) is designed to build the evidence base for effective burnout interventions. Participating health systems and practices will take on improving joy in medicine by using validated assessment tools to measure burnout; field-test interventions that are designed to improve workflows, apply practice science research methodology to evaluate impact, and share best practices within an AMA facilitated learning community.

The AMA is proud to be supporting ten organizations currently in their efforts to produce evidence through Practice Transformation Initiative projects. For more details on supported organizations and projects see below.

### **Samaritan Health Services** | Corvallis, OR

In-basket management by redesigning workflow and using trained RNs to support team pool.

### **Cleveland Clinic** | Cleveland, OH

Development of a "Super-MA" curriculum in partnership with a local community college designed to equip MAs with enhanced skills to support team-based care.

### **Beth Israel Deaconess Medical Center** | Boston, MA

Streamlining prescription management and team documentation by engaging pharmacy technicians to document patient medications in the EHR prior to appointment.

### **Heartland Health Centers** | Chicago, IL

Enhancing roles of non-provider care team members to include pre-visit planning activities and expanded rooming and discharge protocols.

### **University of Texas MD Anderson Cancer Center** | Houston, TX

Team meetings leveraging the ECHO model to educate physicians about maximizing practice efficiency, addressing sources of burnout, self-care, and stressful workplace situations.

### **Rush University Medical Center** | Chicago, IL

Synchronizing prescription refills by redesigning workflow and leveraging trained RNs.

### **Southern California Permanente Medical Group** | Los Angeles, CA

In-basket management by streamlining workflows for common in-basket tasks.

### **UNC Physicians Network** | Raleigh, NC

In-basket management by co-developing standard in-basket work and increasing collaboration between front desk staff and clinicians.

### **UW Health** | Madison, WI

Deploying remote scribes for a group of primary care providers to support team documentation and order entry associated with care of ambulatory patients.

### **Wake Forest Baptist Health** | Winston-Salem, NC

Tablet-based platform that enhances the role of support staff to address social determinants of health.

For more information on the AMA Practice Transformation visit [www.ama-assn.org/amaone/practice-transformation](http://www.ama-assn.org/amaone/practice-transformation) or contact us at [practice.transformation@ama-assn.org](mailto:practice.transformation@ama-assn.org)