

# AMA/AHIMA Outpatient CDI Workshop

## AGENDA

Nov. 19, 2019 | Embassy Suites by Hilton Chicago Downtown

TIME	TOPICS
8 a.m.–8:15 a.m.	<b>Welcome</b>
8:15 a.m.–9:15 a.m.	<b>Benefits and Drivers of CDI in the Outpatient Setting</b> <ul style="list-style-type: none"> <li>• Review the seven characteristics of high-quality clinical documentation</li> <li>• Assess the drivers in outpatient CDI</li> <li>• Assess the ways outpatient CDI supports appropriate reimbursement</li> <li>• Evaluate the impact high-quality outpatient clinical documentation has on accurate quality scores</li> <li>• Identify the opportunity high-quality outpatient clinical documentation has on a possible reduction in insurance claim denials</li> <li>• Assess ways high-quality outpatient clinical documentation improves patient care</li> </ul>
9:15 a.m.–10:15 a.m.	<b>CDI Outpatient Structure, Goals and Monitoring</b> <ul style="list-style-type: none"> <li>• Analyze an outpatient CDI workplan</li> <li>• Measure CDI productivity</li> <li>• Assess effective ways of working with providers</li> <li>• Discuss the importance of interdisciplinary teams</li> </ul>
10:15 a.m.–10:30 a.m.	<b>BREAK</b>
10:30 a.m.–11:30 a.m.	<b>CDI Metrics</b> <ul style="list-style-type: none"> <li>• Assess ways to measure the success of outpatient CDI programs</li> <li>• Determine CDI goals and ways to measure achievement of those goals</li> <li>• Identify the equations used to measure frequently seen CDI metrics</li> <li>• Recognize how to measure a CDI program's return on investment</li> </ul>
11:30 a.m.–12:30 p.m.	<b>Compliant Health Record Review and Query Process</b> <ul style="list-style-type: none"> <li>• Assess documentation notes to review</li> <li>• Evaluate the documentation elements with the notes</li> <li>• Review compliant query components</li> </ul>
12:30 p.m.–1:30 p.m.	<b>LUNCH</b>
1:30 p.m.–2:30 p.m.	<b>Health Record Review and Query Development Practice</b> <ul style="list-style-type: none"> <li>• Examine outpatient documentation</li> <li>• Determine documentation opportunities for improvement</li> <li>• Write compliant queries</li> </ul>

*continued*

TIME	TOPICS
2:30 p.m.–2:45 p.m.	<b>BREAK</b>
2:45 p.m.–4:45 p.m.	<b>Health Record Review and Query Development Practice (continued)</b> <ul style="list-style-type: none"><li>• Examine outpatient documentation</li><li>• Determine documentation opportunities for improvement</li><li>• Write compliant queries</li></ul>
4:45 p.m.–5 p.m.	<b>Wrap-up and Q&amp;A</b>

**8.0 AHIMA CEUs/8.0 CNEs**

The American Health Information Management Association is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.