2017 Annual Meeting of the AMA Organized Medical Staff Section

June 8-10, 2017

Meeting Highlights

Your MISSION is Our MISSION
About the AMA
Organized Medical Staff Section

Through education, advocacy, best practices, and collaboration, the OMSS empowers medical staffs to effect positive change in their practice environments.

ama-assn.org/go/omss
2017 OMSS Annual Meeting overview

• June 8-10, Chicago

• More than 100 medical staff leaders and other stakeholders in attendance

• Three days of education, policy discussions, and networking opportunities
Education sessions

• Emerging issues in medical staff affairs
  
  • Overview and key takeaways for medical staff:
    
    • Share best practices in self-governance, National Practitioner Data Bank (NPDB) reporting, telehealth, and assessing senior physician competency.
    
    • Explain how staff can update bylaws to address these challenges while maintaining compliance with relevant accreditation standards and regulatory requirements.
Education sessions

• Emails, texts and social media: What physicians need to know
  • Overview and key takeaways for medical staff:
    • Discussion of the risks to patients’ privacy posed by the use of email, text messaging, and social media.
    • Share best practices for the use of email, text messaging, and social media when communicating with patients.
Education sessions

• Advancing provider-patient communication: Improving care, decreasing risk and increasing joy at work
  • Overview and key takeaways for medical staff:
    • Discuss connection between effective patient-provider communication and care outcomes
    • Review strategies and tools that can be implemented to improve communication skills
Education sessions

• Are you leaving too? Combatting burnout
  • Overview and key takeaways for medical staff:
    • Definition of burnout; review its causes and patient and physician risk factors.
    • Discuss how physician impairment impacts the healthcare profession.
    • Share healthy approaches to assessing and handling stress, combatting burnout and building resilience with medical staff.
Policy discussions

• The OMSS Assembly considered 20 policy proposals, prompting robust discussion on a range of issues including:
  • System approaches to medical staff governance,
  • Non-punitive processes for reporting quality concerns, and
  • Secret balloting.

• OMSS transmitted 11 resolutions to the AMA House of Delegates for consideration at the 2017 Annual Meeting.
Notable policy outcomes

• As a direct result of OMSS advocacy efforts, the AMA will develop resources to help medical staffs:
  • Understand the potential benefits and risks of applying a system approach to medical staff governance;
  • Develop and implement secret balloting processes; and
  • Develop and implement reporting procedures that effectively protect medical staff members from retaliation when they report deficiencies in the quality, safety, or efficacy of patient care.
Notable policy outcomes

• The AMA adopted a comprehensive set of “Medical Staff Rights and Responsibilities.”
  • Use this resource to advocate for your medical staff and its members!
Download meeting documents

• Meeting handbook
• Education session presentations
• Policy proceedings
• Newly-adopted “Medical Staff Rights and Responsibilities”

ama-assn.org/omss-annual-overview
Save the date:
Medical Staff Update conference call

July 11, 8 pm Eastern time

Education topic: Non-physicians and the hospital medical staff

FREE registration: tinyurl.com/omss711
Physician's Guide to Medical Staff Organization Bylaws

Revised edition now available!

Includes expanded guidance on NPDB reporting and many other vital medical staff matters.

- List price: $149
- FREE for AMA members

ama-assn.org/go/bylaws
Stay in touch

• Sign up to receive monthly OMSS emails:
  http://tinyurl.com/OMSSemail

• Join us on Facebook:
  facebook.com/groups/AMAOMSS

• Contact us with questions, suggestions, or concerns:
  omss@ama-assn.org
Contact us

Questions?
How can we help you and your medical staff?

omss@ama-assn.org
facebook.com/groups/AMAOMSS
Your MISSION is Our MISSION