AMA Integrated Physician Practice Section

2017 Interim Meeting
Hawaii Convention Center, Hilton Hawaiian Village Waikiki Beach Resort
Honolulu, Hawaii
November 10

Meeting agenda

Helpful meeting guides
- Convention Center floor plan
- Meeting app
- For new attendees

Our people
- IPPS governing council
- CME planning committee

CME programs
- Physician burnout: How integrated systems are addressing the problem
  - Speaker bios: Dyrbye, Tutty
- Opioid safety initiative: The Permanente Medical Group approach
  - Speaker bios, Havens, Harris
- Claim your CME credit

IPPS policy discussion
- IPPS Report A

Looking ahead
- Upcoming elections
- Upcoming IPPS meetings

After the IPPS meeting
- NEW - Joint Sections CME programming
- AMA exhibit
### AMA Integrated Physician Practice Section

**2017 Interim Meeting**
Hawaii Convention Center, Hilton Hawaiian Village Waikiki Beach Resort
Honolulu, Hawaii
**November 10**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
<th>Location</th>
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<tbody>
<tr>
<td><strong>Thursday, November 9</strong></td>
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<tr>
<td>6:00 – 7:00 p.m.</td>
<td>Welcome reception</td>
<td>Hilton-Patio/Hibiscus 1</td>
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<td>Hilton Hawaiian Village</td>
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<td><strong>Friday, November 10</strong></td>
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<tr>
<td>8:00 – 8:30 a.m.</td>
<td>Continental breakfast</td>
<td>301 A-B</td>
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<td>Convention Center</td>
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<tr>
<td>8:30 a.m. – 11:30 p.m.</td>
<td><strong>Physician burnout: How integrated systems are addressing the problem</strong></td>
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<td>• 8:30-8:50a – Michael Tutty, PhD, AMA</td>
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<td>• 8:50 – 9:20a – Lotte Dyrbye, MD, Mayo Clinic</td>
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<td>• 9:20-9:35a – Reaction panel (three IPPS members)</td>
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<td>• 9:35 – 10:00a – Q&amp;A</td>
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<td>• 10:00 – 10:45a - Roundtable discussions</td>
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<td>• 10:45 – 11:15a – Roundtable report-back and program wrap-up</td>
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<td>11:30 – 12:30 p.m.</td>
<td>Networking lunch</td>
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<td>Convention Center</td>
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<td>12:30 – 12:45 p.m.</td>
<td>Break</td>
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<td>12:45 – 1:45 p.m.</td>
<td><strong>Opioid safety initiative: The Permanente Medical Group approach</strong></td>
<td>301 A-B</td>
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<td>• 12:45-1:00p Patrice Harris, MD, AMA Board, Immediate Past Chair</td>
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<td>• 1:00-1:30p Carol Havens, MD, Director of Physician Education and Development Clinical Lead, TPMG opioid initiative</td>
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<td></td>
<td>• 1:30-1:45p Q&amp;A</td>
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<tr>
<td>1:45 – 2:15 p.m.</td>
<td>IPPS policy discussion</td>
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<tr>
<td>2:15 – 2:30 p.m.</td>
<td>Meeting adjourned</td>
<td>(Please consider volunteering for AMA Research Symposium judging)</td>
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<td>2:30 – 4:00 p.m.</td>
<td>Break prior to AMA Research Symposium judging</td>
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<td>4:00 – 6:00 p.m.</td>
<td><strong>IPPS supports the AMA Research Symposium</strong> and encourages IPPS members to volunteer to serve as a judge for research presented by medical students, residents, fellows and international medical graduates. <strong>Learn more.</strong></td>
<td>Kamehameha Exhibit Hall III Convention Center</td>
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The “AMA Meetings” Mobile App - FAQ

Where can I download the new mobile app?

The “AMA Meetings” mobile app is available for iPhone and Android devices in Apple’s App Store and the Google Play store. You can find the app in either store by searching for “AMA Meetings.”

The app is asking me to log in. Why do I need to log in?

Once you log in to the mobile app, you will be able to access the same schedules, bookmarks, reminders, notes and contacts on your phone, tablet and desktop. After logging in, you can also:

- Take notes
- Share photos
- Rate sessions
- Join the attendee list
- Check in
- Share contacts
- Share over social media
- Message fellow attendees

Where can I get my login?

The login process is largely self-managed. Just follow the steps below to log in from your device:

1. **Access the Sign In page:** Tap the hamburger icon in the upper-left corner to open the side nav, then “Log In.”

2. **Enter your info:** You’ll be prompted to enter your first and last name. Tap “Next.” Enter an email address, then tap “Next” again.

3. **Verify your account:** A verification email will be sent to your inbox. Open it and tap “Verify Account.” You’ll see your confirmation code has already been carried over. Just tap “Finish.” You’ll be taken back to the Event Guide with all those features unlocked.

I’ve requested my login, but I never received an email.

If you haven’t received your login, one likely culprit may be your spam filter. We try to tailor our email communications to avoid this filter, but some emails end up there anyway. Please first check the spam folder of your email client. The sender may be listed as CrowdCompass or AMA Meetings.
I lost my login, and I forgot my confirmation code. How do I log myself back in?

To have a verification email resent to you, start by accessing the Sign In page.

1. **Access the Sign In page:** Tap the hamburger icon in the upper-left corner to open the side nav, then “Log In.”

2. **Enter your info:** You’ll be prompted to enter your first and last name. Tap “Next.”

3. **Click on “Forgot Code”:** If you’ve already logged in before, the app will already know your email address and will send a verification email to you again.

4. **Verify your account:** A verification email will be sent to your inbox. Open it and tap “Verify Account.” You'll see your confirmation code has already been carried over. Just tap “Finish.” You'll be taken back to the Event Guide with all those features unlocked.

How do I create my own schedule?

1. **Open the Schedule:** After logging in, tap the “Schedule” icon.

2. **Browse the Calendar:** Switch days by using the date selector at the top of the screen. Scroll up and down to see all the sessions on a particular day.

3. **See something interesting?** Tap the plus sign to the right of its name to add it to your personal schedule.

How can I export my schedule to my device’s calendar?

1. **Access your schedule:** After logging in, tap the hamburger icon in the top right, then “My Schedule.” Here you’ll see a personalized calendar of the sessions you’ll be attending. You can tap a session to see more details.

2. **Export it:** Tap the download icon at the top right of the screen. A confirmation screen will appear. Tap “Export” and your schedule will be added directly to your device’s calendar.

How do I allow notifications on my device?

Allowing Notifications on iOS:

1. **Access the Notifications menu:** From the home screen, tap “Settings,” then “Notifications.”

2. **Turn on Notifications for the app:** Find the event’s app on the list and tap its name. Switch “Allow Notifications” on.

Allowing Notifications on Android:

Note: Not all Android phones are the same. The directions below walk you through the most common OS, Android 5.0.
1. **Access the Notification menu:** Swipe down on the home screen, then click the gear in the top right. Tap “Sounds” and notifications.

2. **Turn on Notifications for your event’s app:** Scroll down and tap “App Notifications.” Find your event’s app on the list. Switch notifications from off to on.

**How do I manage my privacy within the app?**

Set Your Profile to Private…

1. **Access your profile settings:** If you’d rather have control over who can see your profile, you can set it to private. After logging in, tap the hamburger icon in the top left, then tap your name at the top of the screen.

2. **Check the box:** At the top of your Profile Settings, make sure that the box next to Set Profile to Private is checked.

…or hide Your Profile entirely:

1. **Access the Attendee List:** Rather focus on the conference? Log in, open the Event Directory, and tap the “Attendees” icon.

2. **Change your Attendee Options:** Click the Silhouette icon in the top right to open Attendee Options.

3. **Make sure the slider next to Show Me On Attendee List is switched off:** Fellow attendees will no longer be able to find you on the list at all.

**How do I message other attendees within the app?**

1. **Access the Attendee List:** After logging in, tap the “Attendees” icon.

2. **Send your message:** Find the person you want to message by either scrolling through the list or using the search bar at the top of the screen. Tap their name, then the chat icon to start texting.

3. **Find previous chats:** If you want to pick up a chat you previously started, tap the hamburger icon in the top right, then “My Messages.”

**How do I block a person from chatting with me?**

1. **Access the Attendee List:** Rather focus on the conference? Just as before, log in and tap the “Attendees” icon.

2. **Block the person:** Find the person you’d like to block by scrolling through the list or using the search bar at the top of the screen. Tap their name, then the chat icon. But don’t type anything; instead tap “Block” in the top right.

**I want to network with other attendees. How do I share my contact info with them?**

1. **Access the Attendee List:** After logging in, tap the “Attendees” icon.
2. **Send a request:** Find the person you want to share your contact information by either scrolling through the list or using the search bar at the top of the screen. Tap their name, then the plus icon to send a contact request. If they accept, the two of you will exchange info.

**I want to schedule an appointment with other attendees. How do I do that?**

1. **Navigate to My Schedule:** Tap the hamburger icon in the top left, then “My Schedule.”

2. **Create Your Appointment:** In the top right corner of the My Schedule page you’ll see a plus sign. Tap on it to access the Add Activity page.

3. **Give your appointment a name, a start and end time, and some invitees:** When you’re finished, tap “Done.” Invitations will be immediately sent to all relevant attendees.

**How do I take notes within the app?**

**Write Your Thoughts...**

1. **Find your Event Item:** After logging in, find the session, speaker, or attendee you’d like to create a note about by tapping on the appropriate icon in the Event Directory, then scrolling through the item list. Once you’ve found the item you’re looking for, tap on it.

2. **Write your note:** Tap the pencil icon to bring up a blank page and your keyboard. Enter your thoughts, observations, and ideas. Tap “Done” when you’ve finished.

**...Then Export Them**

1. **Navigate to My Notes:** Tap the hamburger icon in the top right, then My Notes. Here you’ll find all the notes you’ve taken organized by session.

2. **Choose where to send your notes:** Tap the share icon in the top right and CrowdCompass will automatically generate a draft of an email that contains all your notes. All you have to do is enter an email address, then tap “Send.”
Aloha new participants!

2017 AMA Interim Meeting
Hawai’i Convention Center, Honolulu

NOV. 9–11
Interest-specific educational sessions, AMA Research Symposium and networking events

NOV. 11–14
AMA House of Delegates (policymaking meetings, open hearings and education)

We’re glad you’re here!
The American Medical Association is pleased you are joining us for our 2017 Interim Meeting—where all of organized medicine assembles at the same time and place.

As a new participant, this brochure will help you navigate the meeting and better understand the variety of experiences you can take part in while you are here. We encourage you to visit our Information Desk, located outside the Kamehameha Exhibit Hall II, for additional personal assistance.

AMA exhibit: Stop by to get your free gift and discover what’s new for AMA members!
Located just outside the Kalakaua Ballroom, the AMA exhibit is the place to:
• Post your photos on one of the AMA digital communities
• View digital resources and receive personal assistance
• Pick up your free gift!

Visit the Information Desk for personal assistance.
(Outside the Kamehameha Exhibit Hall II near registration)

Download “AMA Meetings” app
(Apple and Android)
WiFi: aloha2017
Password: aloha2017
#AMAmtg

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Orientation

Things to know about the meeting and related events

AMA House of Delegates Interim Meeting
- Officially begins at 2 p.m., Saturday, Nov. 11, and is scheduled to adjourn no later than noon Tuesday, Nov. 14 (note: actual adjournment time and date, which can vary slightly, is determined by when the AMA House of Delegates formally concludes its business)
- Democratic process; forum for robust, respectful debate that establishes AMA policy positions and directs some actions and activities
- 555 delegates represent all 50 U.S. states and territorial medical associations, and nearly 120 medical specialty societies, lifestyle and interest-specific groups, as well as the armed services, Veterans Administration and Public Health Service (note: non-delegate registered attendees will find open seating in the back third of the Kamehameha Exhibit Hall II)

The AMA’s 11 interest-specific groups and their respective meetings and activities
- Represent and bring forward the ideas, issues and policy recommendations of their respective constituents
- The following groups conduct and conclude the majority of their official business of the AMA House of Delegates: Academic Physicians Section (APS); Advisory Committee on Lesbian, Gay, Bisexual, Transgender and Queer (LGBTQ) Issues; Integrated Physician Practice Section (IPPS); Medical Student Section (MSS); Minority Affairs Section (MAS); Organized Medical Staff Section (OMSS); Resident and Fellow Section (RFS); Senior Physicians Section (SPS); Women Physicians Section (WPS); Young Physicians Section (YPS)

AMA Board of Trustees
- Principal governing and strategic planning body; takes actions based on policy/directives of the AMA House of Delegates
- Twenty-one members (including student, resident, young physician and public member representatives)

Publication

A few rules for the road
AMA members, guests and observers are welcome to attend:
- All reference committees have the right to comment; nonmembers or non-physicians may speak with permission of the chair
- All educational sessions (including those offering CME)
- All open sessions of the AMA House of Delegates and interest-specific groups

Within the AMA House of Delegates sessions:
- Only certified delegates or alternate delegates temporarily credentialed as delegates may speak from the floor or vote

Navigation

Finding your way around the hotel and hearings
Open hearings: Reference committee hearings
8:30 a.m.–12:30 p.m., Sunday, Nov. 12
AMA House of Delegates will consider more than 100 resolutions and reports that fit the advocacy theme of the Interim Meeting. If the resolution is accepted, each resolution will be referred to one of the following reference committees that will listen to members’ comments and then recommend how each item should be acted upon by voting delegates.
- Reference Committee on Amendments to Constitution and Bylaws
- Reference Committee B (legislation, legal and regulatory issues)
- Reference Committee F (AMA finance and governance)
- Reference Committee J (advocacy related to medical service, practice and insurance)
- Reference Committee K (advocacy related to medical education, science, public health and related topics)

Closed hearings: AMA councils
The following councils study and submit recommendations related to the business of the AMA House of Delegates:
- CC&B (Council on Constitution and Bylaws), CEJA (Council on Ethical and Judicial Affairs), COL (Council on Legislation), CLRPD (Council on Long Range Planning and Development), CME (Council on Medical Education), CMS (Council on Medical Service) and CSAPH (Council on Science and Public Health)

Education sessions
- Numerous, concurrent educational sessions and events offered with many sessions certified for CME credit (sponsored by various entities)
- All sessions and events are open to all meeting attendees unless designated as a “Governing Council,” “Council,” “Executive Session” or “Closed Session” (be sure to check door signage before entering room)
- AMA and medical society staff are present at every session/event to help
- Please check-in with staff and sign in if you have not pre-registered for that session; claim CME credit by Dec. 31, 2017
IPPS Governing Council

Peter Rutherford, MD  
Chair  
Chief Executive Officer  
Confluence Health, WA

Michael Glenn, MD  
Vice-Chair  
Chief Medical Officer  
Virginia Mason Medical Center, WA

Thomas Eppes, Jr., MD  
Chair  
Founding Partner, Board Member  
Central Virginia Family Physicians, VA

Devdutta Sangvai, MD  
Alternate Delegate  
Executive Director, Duke Connected Care, Duke Health, NC

Susan Pike, MD  
Member at-Large  
Director, Division of Plastic and Reconstructive Surgery, Baylor/Scott & White, TX

Barbara Spivak, MD  
Member at-Large  
President and Board Chair  
Mount Auburn Cambridge IPA, MA

Betty Chu, MD  
Large group slotted seat  
Chief Medical Officer & Vice President of Medical Affairs, Henry Ford West Bloomfield Hospital, MI

Russell Libby, MD  
Delegate  
Founder and President, HealthConnect IPA, VA

Randall Gibb, MD  
Small/Medium group slotted seat  
Interim CEO, Billings Clinic, MT
CME Planning Committee: (listed in alphabetical order)

1. Kathleen Blake, MD, MPH, Vice President, Healthcare Quality, Practice Sustainability, AMA CME Program Committee Representative
2. Michael Glenn, MD, Vice Chair, IPPS Governing Council, CMO, Virginia Mason Medical Center
3. Russell Libby, MD, Delegate, IPPS Governing Council, Founder and President, Virginia Pediatric Group and HealthConnect IPA
4. Peter Rutherford, MD, Chair, IPPS Governing Council member, CEO, Confluence Health, WA
5. Keith Voogd, MPH, Director, Organized Physician Practice Section, AMA
6. Carrie Waller, Manager, Integrated Physician Practice Section, AMA
Physician burnout: How integrated systems are addressing the problem

Integrated Physician Practice Section
Friday, Nov. 10, 8:30 a.m. – 11:15 p.m.
Center-301A-B, Convention Center

Physician burnout: How integrated systems are addressing the problem
Studies show that over half of all US physicians are experiencing symptoms of burnout. Further, studies show that when physicians are experiencing symptoms of burn out, they disengage, which can lead to diminished quality of care and the amount of care they can give. Despite increasing recognition of the problem and intense media coverage, most physician organizations are still struggling with how to best address the issue – they want results-oriented, outcome driven strategies. Speakers Lotte Drybre, MD, Mayo Clinic, co-author of Mayo’s Physician Burnout Index; and Michael Tutty, PhD, who leads the AMA’s physician satisfaction efforts, will talk about their work and the results they have seen so far. Reaction panelists will discuss their organizations’ experience, followed by roundtable discussion where participants can share and learn from peers.

Learning objectives: Upon completion of this session, you will be able to:
- Discuss what strategies some integrated systems are using to address the problem of physician burnout
- Evaluate what strategies might be appropriate for your organization

Agenda:
- 8:30-8:50a Michael Tutty, PhD, AMA, Physician Burnout Overview
- 8:50–9:20a Lotte Dyrbye, MD, Mayo Clinic presenting on how integrated systems are addressing physician burnout
- 9:20-9:45a Reaction panel (2-3 physician leaders attending the meeting) and Q&A
- 9:45–10:45a Roundtable discussions
- 10:45–11:15a Roundtable report-back and program wrap-up

Accreditation Statement: The American Medical Association is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Designation Statement: The American Medical Association designates this live activity for a maximum of 2.75 AMA PRA Category 1 Credit™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.
Lotte Dyrbye MD, MHPE, FACP  
Professor of Medicine  
Professor of Medical Education  
Mayo Clinic, MN

Lotte Dyrbye MD, MHPE, FACP  is Professor of Medicine, Professor of Medical Education, and Consultant in the Division of Primary Care Internal Medicine at Mayo Clinic, Rochester, Minnesota. She is also Associate Chair for Faculty Development, Staff Satisfaction, and Diversity for the Department of Medicine, Mayo Clinic, Director of Faculty Development for Mayo Clinic School of Graduate Medical Education, and Co-Director of the Department of Medicine Program on Physician Well-being. She is the Primary Investigator on Mayo Medical School’s grant “Accelerating Change in Medical Education,” awarded by the AMA.

Dr. Dyrbye is a graduate of the University of Wisconsin Medical School where she was selected AOA and she subsequently completed an internship and residency in Internal Medicine at the University of Washington. She also holds a Masters in Health Profession Education from University of Illinois completed in 2009. She holds numerous national education leadership positions, has received numerous national awards and competitive grants, and has published in prestigious journals. Her research interests are focused on medical student, resident, and physician well-being.
Michael Tutty, PhD
Group Vice President, Professional Satisfaction and Practice Sustainability
American Medical Association

Michael Tutty, PhD, MHA is the Group Vice President of Professional Satisfaction and Practice Sustainability at the American Medical Association (AMA). Michael leads AMA’s efforts to enhance practice efficiency, to improve professional satisfaction and to advance the delivery of high-quality care. Prior to joining the AMA, Michael had a number of roles at the University of Massachusetts Medical School (UMMS), most recently serving as the Director of the Office of Health Policy and Technology.

Previously, Michael worked at the Boston Consulting Group (BCG) in their health care practice. He maintains an assistant professor faculty appointment in the Department of Family Medicine and Community Health at UMMS. Michael earned his BA in Government from Western New England College, his MHA from Clark University, and his PhD in Public Policy from the University of Massachusetts Boston.
Opioid safety initiative: The Permanente Medical Group approach

Integrated Physician Practice Section
Friday, Nov. 10, 12:45p.m. – 1:45 p.m.
Center-301A-B, Convention Center

Opioid safety initiative: The Permanente Medical Group approach
According to the Centers for Disease Control and Prevention, overdose deaths involving prescription opioids have quadrupled since 1999, with more than 183,000 deaths in the U.S. from overdoses related to prescription opioids from 1999 - 2015. To help address the opioid crisis, the AMA’s Opioid Task Force was convened in 2014. Patrice Harris, MD, Immediate Past Chair, AMA Board will briefly share the work of the task force which, in part, recognized the need to amplify the efforts and best practices already occurring across the country. Additionally, Carol Havens, MD, from The Permanente Medical Group will amplify her and her colleagues’ work to address the opioid epidemic within TPMG’s system which has received national recognition and media attention.

Learning objectives: Upon completion of this session, you will be able to:
• Describe key strategies for success in The Permanente Medical Group’s opioid initiative;
• Assess the applicability of those strategies within your own health system and practice setting.

Agenda:
• 12:45-1:00p  Patrice Harris, MD, AMA Board, Immediate Past Chair
• 1:00-1:30p  Carol Havens, MD, Director of Physician Education and Development Clinical Lead, TPMG opioid initiative
• 1:30-1:45p  Q&A

Accreditation Statement: The American Medical Association is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Designation Statement: The American Medical Association designates this live activity for a maximum of 1 AMA PRA Category 1 Credit™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.
Carol Havens, MD
Director of Physician Education and Development at the Kaiser Permanente Medical Care Program, Northern California Region

Carol Havens, MD, is Director of Physician Education and Development at the Kaiser Permanente Medical Care Program, Northern California Region, and is a staff physician of Chemical Dependency and Recovery Program at Kaiser Permanente. She is board certified in Family Medicine and Addiction Medicine. Dr. Havens received her undergraduate degree in Medical Technology from Michigan State University and her medical degree from the University of Arizona. She completed her residency training at the University of California, Davis-Sacramento Medical Center Family Practice Residency Program.

Over the course of her career, Dr. Havens has held various leadership positions including President of the CA AFP in 2011. She is the clinical lead for the TPMG Opioid Initiative and is currently Chair of the CAFP CPD committee. She served as chair of the California Medical Association CME committee and was a member and vice-chair of the board of directors for the ACCME. She was named a Best Doctor in Sacramento 2005-2016 and was the California Family Physician of the Year in 2017 from CAFP.

Dr. Havens has been published in more than 15 peer-reviewed journals and other publications, and is the recipient of CAFP Foundation’s 2009 Barbara Harris Award for Educational Excellence and was recently announced CAFP’s 2017 Family Physician of the Year. Dr. Havens loves to teach because she finds it simultaneously renewing and helps her find balance in all that she does. Her most recent avocation is learning to play the ukulele.
Patrice A. Harris, MD, MA
AMA Board of Trustees, Immediate Past Chair

Patrice A. Harris, MD, MA, a psychiatrist from Atlanta, has diverse experience as a private practicing physician, public health administrator, patient advocate and medical society lobbyist. She was elected to the American Medical Association Board of Trustees (BOT) in June 2011.

Active in organized medicine her entire career, Dr. Harris has served on the board of the American Psychiatric Association (APA) and was an APA delegate to the AMA. She has also been a member of the governing council of the AMA Women Physicians Congress, testified before and served on AMA reference committees, and has served on AMA work groups on health information technology, SGR and private contracting. The AMA-BOT appointed her to the AMA Council on Legislation in 2003, and she was elected by the council in 2010 to serve as its chair.

Dr. Harris has held many leadership positions at the state level as well, including serving on the board and as president of the Georgia Psychiatric Physicians Association and on the Medical Association of Georgia’s Council on Legislation, its Committee on Constitution and Bylaws, and its Membership Task Force. She was also the founding president of the Georgia Psychiatry Political Action Committee. In 2001 Dr. Harris was selected Psychiatrist of the Year by the Georgia Psychiatric Physicians Association. In 2007 she was inducted into the West Virginia University Academy of Distinguished Alumni.

Governing themes in Dr. Harris’ professional life are a passion to improve the lives of children and service to others. Starting with medical school at West Virginia University, followed by a psychiatry residency and child psychiatry and forensics fellowships at Emory, and then as the Barton senior policy fellow at the Emory University School of Law, she has worked for children both clinically and in the advocacy arena. At Emory she addressed public policy for abused and neglected children before the Georgia legislature and in public education programs. Dr. Harris has also given invited lectures and
presentations on children’s mental health, childhood trauma, integration of health services, health equity, and the intersection of athletics and health.

As past director of Health Services for Fulton County, Ga., which includes Atlanta, Dr. Harris was the county’s chief health officer, overseeing all county health-related programs and functions, including a wide range of public safety, behavioral health, and primary care treatment and prevention services. She spearheaded the county’s efforts to integrate public health, behavioral health, and primary care services. Dr. Harris also served as medical director for the Fulton County Department of Behavioral Health and Developmental Disabilities.

Currently, Dr. Harris continues in private practice and consults with both public and private organizations on health service delivery and emerging trends in practice and health policy. She is an adjunct assistant professor in the Emory Department of Psychiatry and Behavioral Sciences.
CME Credit and the AMA Education Center

To claim your CME credit, click on the following link or copy and paste it into your browser to be directed to the AMA Education Center: https://cme.ama-assn.org/Education.aspx

Follow these instructions to complete the activity evaluation and claim credit on the AMA Education Center.

1. Enter your AMA username and password or create an account.
2. Click on ‘Library’ to view the catalog of activities. Search to find the activity you attended.
3. Click on the “Register” button located on the right of the screen.
4. Unlock the activity by entering the access code where prompted and click the “Submit” button. The access code is listed below and is valid through December 31, 2017.
5. Scroll to the bottom of the “Overview” tab. Then click on “Continue” to advance to the next tab.
6. Click on the “Launch” button in the “Evaluation” tab. Complete the evaluation in order to proceed to your certificate. Click on the “Submit” button at the bottom of the Evaluation when completed.
7. Upon completing the evaluation, click “Continue” to advance to the “Certificate” tab.
8. You should now see a hyperlink under “Credit Type” which you will be able to view, save and/or download your certificate. Adobe Acrobat Reader is required to access your certificate.
9. If you have any questions, please contact us at (800) 621-8335 or olcsupport@ama-assn.org

- Physician Burnout: How integrated systems are addressing the problem
  - Access code, 0003

- Opioid safety initiative: The Permanente Medical Group Approach
  - Access code, 2000

Note: Your certificate will remain stored in “Transcript” on the AMA Education Center
IPPS Governing Council Report A identifies resolutions and reports relevant to integrated health care delivery groups or systems that have been submitted for consideration by the AMA House of Delegates (HOD) at the 2017 AMA Interim Meeting. This report is submitted to the Assembly for further discussion and to facilitate the instruction of the IPPS Delegate and Alternate Delegate regarding the positions they should take in representing the Section in the HOD.

REFERENCE COMMITTEE ON AMENDMENTS TO CONSTITUTION AND BYLAWS
(AMA CONSTITUTION, AMA BYLAWS, ETHICS)

No items under consideration by the Reference Committee on Amendments to Constitution and Bylaws.

REFERENCE COMMITTEE B (LEGISLATION)

(1) Resolution 203 - Bidirectional Communication for EHR Software and Pharmacies
Introduced by the Virginia, Kentucky, and North Carolina Delegation, the American Urological Association, and the American Association of Clinical Urologists

RESOLVED, That our American Medical Association engage the American Pharmacy Association, and any other relevant stakeholders, to encourage both Electronic Health Record (EHR) and pharmacy software vendors to have bidirectional communication for an accurate and current medication list in the patient’s EHR. (New HOD Policy)

Recommendation: The Governing Council recommends that the AMA-IPPS Delegate to the AMA House of Delegates be instructed to support the intent of Resolution 203.

(2) Resolution 205 - Health Plan, Pharmacy, Electronic Health Records Integration
Introduced by the Virginia and Kentucky Delegation, the American Urological Association, and the American Association of Clinical Urologists

RESOLVED, That our American Medical Association advocate that health plans, pharmacies, and EHR vendors integrate their technology programs so that physicians have current and real time access to covered medications for patients within a specific health plan (New HOD Policy); and be it further
RESOLVED, That our AMA advocate that health plans make patient cost information readily available via this technology so that physicians and their patients may work together to choose the most cost-effective medically appropriate medication for patient care. (New HOD Policy)

**Recommendation: The Governing Council recommends that the AMA-IPPS Delegate to the AMA House of Delegates be instructed to support the intent of Resolution 205.**

(3) **Resolution 225 - Oppose Inclusion of Medicare Part B Drugs in QPP/MIPS Payment Adjustment**

Introduced by the American Society of Clinical Oncology and the American College of Rheumatology

RESOLVED, That our American Medical Association continue work with impacted specialties to actively lobby the federal government to exclude Medicare Part B drug reimbursement from the Merit-Based Incentive Payment System (MIPS) payment adjustment as part of the Quality Payment Program (QPP). (Directive to Take Action)

**Recommendation: The Governing Council recommends that the AMA-IPPS Delegate to the AMA House of Delegates be instructed to refer Resolution 225 for report.**

REFERENCE COMMITTEE F (AMA FINANCE AND GOVERNANCE)

(4) **Resolution 601 - Physician Burnout and Wellness Challenges**

Introduced by the International Medical Graduates Section and the American Association of Physicians of Indian Origin

RESOLVED, That our American Medical Association advocate for health care organizations to develop a wellness plan to prevent and combat physician burnout and improve physician wellness (Directive to Take Action); and be it further

RESOLVED, That our AMA advocate for state and county medical societies to implement wellness programs to prevent and combat physician burnout and improve physician wellness. (Directive to Take Action)

**Recommendation: The Governing Council recommends that the AMA-IPPS Delegate to the AMA House of Delegates be instructed to support the intent of Resolution 601 and seek amendment by addition of a third resolve clause:**

**RESOLVED, That our AMA advocate for health systems and hospitals to provide physician wellness programs to prevent and combat physician burnout and improve physician wellness.**

REFERENCE COMMITTEE J (ADVOCACY RELATED TO MEDICAL SERVICE, MEDICAL PRACTICE, INSURANCE, AND RELATED TOPICS)

(5) **Resolution 816 - Social Determinants of Health in Payment Models**

Introduced by the American College of Preventive Medicine
RESOLVED, That our American Medical Association support payment reform policy proposals that incentivize screening for social determinants of health, as defined by Healthy People 2020, and referral to community support systems. (New HOD Policy)

Recommendation: The Governing Council recommends that the AMA-IPPS Delegate to the AMA House of Delegates be instructed to support the intent of Resolution 816.

(6) Resolution 817 - Addressing the Site of Service Differential
Introduced by New Mexico

RESOLVED, That our American Medical Association study the Site of Service Differential with a report back no later than the 2018 Interim Meeting, including:

a) The rising gap between independent practice expenses and Medicare reimbursement, taking into account the costs of the regulatory requirements;

b) The increased cost of medical personnel and equipment, including electronic health record (EHR/EMR) purchase, software requirements, and ongoing support and maintenance;

c) The expense of maintaining hospital based facilities not common to independent practices, such as burn units and emergency departments, and determine what payment should be provided to cover those explicit costs;

d) The methodology by which hospitals report their uncompensated care, and the extent to which this is based on actual costs, not charges (Directive to Take Action); and be it further

RESOLVED, That our AMA advocate for a combined Health Care Payment System for patients who receive care that is paid for by the Centers for Medicare and Medicaid Services (CMS), that:

a) Follows the recommendation of MedPAC to pay "Site-Neutral" reimbursement that sufficiently covers practice expenses without regard to whether services are performed under the Hospital Outpatient Prospective Payment System (HOPPS) or the Physician Fee Schedule (PFS);

b) Pays appropriate facility fees for both hospital owned facilities and independently owned non-hospital facilities, computed using the real costs of a facility based on its fair market value; and

c) Provides independent practices with the same opportunity to receive reimbursement for uncompensated care as is provided to hospital owned practices. (New HOD Policy)

Recommendation: The Governing Council recommends that the AMA-IPPS Delegate to the AMA House of Delegates be instructed to support the first resolved only.

REFERENCE COMMITTEE K (ADVOCACY RELATED TO MEDICAL EDUCATION, SCIENCE AND PUBLIC HEALTH, AND RELATED TOPICS)

(7) Resolution 956 - House Physicians Category
Introduced by the International Medical Graduates Section

RESOLVED, That our American Medical Association work with state legislators and other regulatory organizations to develop the category of “House Physicians” to help address the anticipated physician need and shortfall of available practitioners in underserved areas of the United States. (Directive to Take Action)
1 Recommendation: The Governing Council recommends that the AMA-IPPS Delegate to the
2  AMA House of Delegates be instructed to oppose the intent of Resolution 956.
Future IPPS Elections

Elections for the IPPS Governing Council are held every two years. The next scheduled election will be in June 2019 at which time all seats will be open for election or re-election.
Future IPPS Meetings

2018

• Annual Meeting - Hyatt Regency Chicago, IL
  Friday, June 8, IPPS Assembly Meeting

• Interim Meeting – Gaylord National, National Harbor, Maryland
  Friday, November 9, IPPS Assembly Meeting

2019

• Annual Meeting - Hyatt Regency Chicago, IL
  Friday, June 7, IPPS Assembly Meeting

• Interim Meeting – Manchester Grand Hyatt, San Diego, CA
  Friday, November 15, IPPS Assembly Meeting

2020

• Annual Meeting - Hyatt Regency Chicago, IL
  Friday, June 5, IPPS Assembly Meeting

• Interim Meeting – Manchester Grand Hyatt, San Diego, CA
  Friday, November 13, IPPS Assembly Meeting
After the IPPS Meeting

Discover what’s new for AMA members! Visit the AMA exhibit located just outside the Kalākaua Ballroom.

- See live demos of our newest member resources
- Post photos and comments on our digital communities
- Learn how your membership impacts medicine
- Pick up your free gift and enjoy free coffee
Educational sessions: Sponsored by AMA sections
2017 AMA Interim Meeting • Hawai‘i Convention Center, Honolulu

The American Medical Association designates each live activity for the maximum number of AMA PRA Category 1 Credits™, unless otherwise noted. The deadline to claim credit is Dec. 31, 2017.

Being present: Physician wellness and mindfulness
9–10 a.m. Saturday, Nov. 11, Room 320
Physicians are faced with numerous stressors including increasing administrative responsibilities, regulatory pressures and evolving payment and care delivery models. Professional pressures and stress can lead to physician burnout, which can have an impact on organizational productivity, morale, costs and the quality of care being delivered. This session will provide you with an overview of contributing factors associated with physician burnout and ways you can address burnout individually and organizationally.

Track: Practice Sustainability and Satisfaction

Telemedicine: Improving patient care and health outcomes
9–10 a.m. Saturday, Nov. 11, Room 310
Telemedicine technology has the potential to transform health care delivery and address many care coordination challenges facing the U.S. health care system. It can facilitate remote, mobile and site-to-site medical care. Telemedicine, a key innovation in support of health care delivery reform, is being used in initiatives to improve access to care, care coordination and quality and when properly used has the potential to reduce the rate of growth in health care spending. Implementing telemedicine in your practice can expand access to care, provide a better patient experience and improve health outcomes when implemented properly.

Track: Advocacy

Situational leadership for physicians
9–10 a.m. Saturday, Nov. 11, Room 315
As leaders in your hospital, medical school or practice, you need to understand when, and how, to adjust your leadership style to fit the needs of your staff and to ensure improved patient care and quality outcomes. Join expert faculty for this session to help you develop the required skills to adjust your leadership style, based on the specific situation, including the number and type of health professionals and the needs of the patient.

Track: Leadership

Advocacy: Tools of the trade
10:10–11:10 a.m. Saturday, Nov. 11, Room 310
Physician advocates play a vital role in influencing policymakers on matters that affect patient care and outcomes. Despite the importance of such advocacy, physicians rarely receive formal training on how to conduct advocacy activities to achieve goals for their patients and the profession.

This program will introduce tools and skills that every physician should employ when connecting with decision makers, including how to organize your peers, how to build relationships with legislators, and how to effectively communicate an advocacy message.

Track: Advocacy

(Continued on next page)
Generational changes: Managing up, leadership and followership
10:10–11:10 a.m. Saturday, Nov. 11, Room 315
Organized medicine, health care systems, and physician groups have evolved and are designed with the current workforce in mind. In contrast, younger generations are increasingly diverse and have different expectations than their predecessors with regard to work-life balance, lines of authority, technology, privacy, and social media. Current systems are not prepared for what these differences will produce with regards to the future workforce, work environment and patient outcomes. You will learn techniques to help you work more effectively with colleagues from multiple generations.

Track: Leadership

Trends in Academic Medicine: Community preceptors, innovations in pedagogy, and more
10:10–11:10 a.m. Saturday, Nov. 11, Room 320
How can you mentor the future generation of physicians? For community-based practicing physicians, serving as a preceptor to medical student and/or resident/fellow trainees is an excellent way to do just that. Learn more about precepting, and how to balance it with clinical and administrative duties. Both the administrative perspective (i.e., what schools can offer, trends in funding, faculty appointments, etc.) as well as the preceptor viewpoint will be addressed in this session.

Another key trend in medical education is the information explosion and the need for future physicians to move beyond mere memorization to develop critical thinking and problem-solving skills. Learn about the many ongoing innovations in medical education (including those of the AMA’s Accelerating Change in Medical Education consortium) that can help make learning more readily applicable and relevant to future physicians. Also, be sure to bring your own ideas to share during the open forum segment of this session.

Track: Practice Sustainability and Satisfaction

Advocacy: What roles exist for physicians?
11:20 a.m.–12:20 p.m. Saturday, Nov. 11, Room 310
Physicians have an important role to play in health care advocacy. With health care accounting for a large share of the American economy and the current evolutionary state of medicine, physicians are in a prime position to help navigate and influence these discussions.

This program will highlight the experiences of a group of physicians who advocate for their patients and the profession in diverse ways, including a physician legislator and a physician leader of a health system with its own lobbying arm. Join us for a discussion about how you can take an active role in advocacy and the political process.

Track: Advocacy

Achieving health equity through organized medicine as physician leaders
11:20 a.m.–12:20 p.m. Saturday, Nov. 11, Room 315
The implementation of the ACA has closed the gap but disparities in care and health outcomes continue to persist. Health disparities adversely affect groups of people who have systematically experienced greater obstacles to health care on the basis of their race, ethnicity, gender, gender identity, socio-economic status, and sexual orientation. It has been noted that a comprehensive, multilevel strategy is needed to eliminate these disparities. After participating in this session, you will learn about how you can integrate effective interventions, new techniques and patient considerations in order to mitigate and eliminate health disparities.

Track: Leadership

Outside of the box: Physician innovators and entrepreneurs
11:20 a.m.–12:20 p.m. Saturday, Nov. 11, Room 320
As a physician, you can shape the future of health care. Through lending your expertise to a tech company or pursuing a career as an entrepreneur, you have options to make a lasting impression on the future of medicine. Join fellow physician-entrepreneurs for a discussion about how you can lend your expertise to influence health care and shape the future of medicine.

Track: Practice Sustainability and Satisfaction