

Practice Innovation Strategies: Leadership and culture

A supportive and honest culture is crucial to effect change in your practice. This collection of AMA STEPS Forward® Practice Innovation Strategies offers proven approaches on how to successfully lead and manage change initiatives, empower your team and drive tangible results.

Toolkits

These curated toolkits provide interactive instruction to address practical, actionable strategies to transform your practice.

Change initiatives

- LISTEN-SORT-EMPOWER
- Change Initiatives
- Plan-Do-Study-Act (PDSA)
- Lean Health Care
- Change Management and Organizational Development
- Getting Rid of Stupid Stuff
- Appreciative Inquiry Principles

Empowering your team

- Cultivating Leadership
- Medical Assistant Professional Development
- Medical Assistant Recruitment and Retention

Team culture and support

- Building Bridges Between Practicing Physicians and Administrators
- Caring for the Health Care Workforce During Crisis
- Establishing a Chief Wellness Officer Position
- Chief Wellness Officer Road Map

- Team Culture
 - Creating the Organizational Foundation for Joy in Medicine™
 - Peer Support Programs for Physicians
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Webinars

Explore how to successfully lead and manage change initiatives, empower your team and drive tangible results.

Podcasts

Find how measuring, assessing and cultivating positive leader behaviors can improve professional well-being and retention.

- Creating A Culture That Supports Well-Being
 - Racial and Health Equity: Concrete Steps for Health Systems
 - Four Key Questions Leaders Should Ask Clinicians During COVID-19 Recovery and Beyond
 - Medical assistant recruitment & retention
 - Cultivating leadership
 - Building bridges
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Research

Access the latest research on medical practice organization well-being and best practices.

- Physician perception of pay fairness and its association with work satisfaction, intent to leave current practice, and personal health (Journal of General Internal Medicine)
- Characteristics of Healthcare Organizations Associated with Clinician Trust: Results from the Healthy Work Place Study (JAMA Network)
- Organizational Promising Practices for Improving Clinician Well-being (National Academy of Medicine)