BHI in practice: Establishing efficient workflows

On Aug. 26, 2021, the BHI Collaborative held the latest webinar in the Overcoming Obstacles BHI webinar series: "BHI in practice: Establishing efficient workflows."

About the event

In this Overcoming Obstacles webinar, practice experts will share how they successfully integrated behavioral health care into their practice workflow to create a seamless experience for patients and the care team. They will discuss how integration took place in a manner that supported efficiency and care quality, while avoiding disruption to the practice operations.

Experts will highlight key considerations, tools and resources required for workflow enhancements, the barriers they encountered, and solutions they used to overcome them.

Webinar materials

- Presentation slides (PDF)
- Presentation resources (PDF)

Speakers

URL: https://www.ama-assn.org/about/events/bhi-practice-establishing-efficient-workflows
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Lori Raney, MD, is a psychiatrist and principal with Health Management Associates in Denver. She is a leading authority on the collaborative care model and the bidirectional integration of primary care and behavioral health. She is the editor of the books *Integrated Care: Working at the Interface of Primary Care and Behavioral Health* and *Integrated Care: A Guide for Effective Implementation*. Dr. Raney served for 15 years as the medical director of a community mental health center in rural Colorado and continues her clinical work with the Indian Health Service Ute Mountain Ute clinic in Towaco, Colorado.

Jennifer Thomas, MD

Family physician, Morris Hospital
Jennifer Thomas, MD is a board-certified family physician at Morris Hospital in Morris, Illinois. She completed her medical degree at SIU School of Medicine in Springfield, Illinois, in 2007 and finished her family medicine residency at Hinsdale Hospital in 2010. Dr. Thomas completed the 2018 UC Irvine Train New Trainers Primary Care Psychiatry Fellowship. Dr. Thomas serves as the medical director of integrated care at Morris Hospital.

Dr. Thomas led implementation efforts in building a collaborative care program at Morris Hospital. Through Morris Hospital’s partnership with the University of Washington AIMS Center, Morris Hospital has participated in two of the AIMS Center’s research projects. The first was a perinatal depression study, the Maternal Infant Dyad–Implementation (MInD-I) Initiative in 2019-2020. Currently, Dr. Thomas is the project lead for Morris Hospital’s participation in the AIMS Center’s CHAMP study, “Collaborating to Heal Addiction and Mental Health in Primary Care.” CHAMP is a real-world clinical trial sponsored by the National Institute of Mental Health (NIMH).

Dr. Thomas led efforts to develop a Medication-Assisted Treatment (MAT) program at Morris Hospital and Healthcare Centers. In Oct. 2021, Dr. Thomas will begin Carle Health’s OUD Treatment Fellowship ECHO® Program for Practicing Providers. The goal of this nine-month program is to increase access to opioid use disorder (OUD) treatment services in six counties of Illinois that currently have very limited or no access to medications for OUD.

Disclaimer: The viewpoints expressed in this video are those of the participants and/or do not necessarily reflect the views and policies of the AMA.

988 Suicide & Crisis Lifeline

With an increased number of people reporting worsening mental health in recent years, it is imperative that people are aware of the 988 Suicide & Crisis Lifeline (formerly known as the National Suicide Prevention Lifeline) telephone program.

People experiencing a suicidal, substance use, and/or mental health crisis, or any other kind of emotional distress can call, chat or text 988, and speak to trained crisis counselors. The national hotline is available 24 hours a day, 7 days a week.

The previous National Suicide Prevention Lifeline phone number (1-800-273-8255) will continue to be operational and route calls to 988 indefinitely.