On July 29, 2021, the BHI Collaborative held the latest webinar in the Overcoming Obstacles webinar series: "Practical billing strategies for the collaborative care model."

About the event

Building off the previous Behavioral Health Billing & Coding 101: How to Get Paid webinar, Overcoming Obstacles webinar take a deeper dive into effective billing and coding strategies specific to the Collaborative Care Model (CoCM).

Coding experts detail the requirements for the CoCM codes, discuss how to ensure practices can use them as well as other fee-for-service codes efficiently and effectively through the use of clinical case examples.

Resources

- Download the webinar slides (PDF)

Speakers
Anna Ratzliff, MD, PhD

Co-director, AIMS Center, University of Washington

Anna Ratzliff, MD, PhD, is a national expert on collaborative care and, specifically, on training teams to implement and deliver mental health treatment in primary care settings. Her passion for translating complex research ideas into practical real-world applications began when she received her MD and PhD in Anatomy and Neurobiology as part of the Medical Scientist Training Program at the University of California at Irvine.

She currently is a professor in the Department of Psychiatry and Behavioral Sciences at the University of Washington where she has developed additional expertise in suicide prevention training, mental health workforce development, adult learning best practices and mentorship. Dr. Ratzliff is the director of the UW Psychiatry Resident Training Program, co-director of the AIMS Center (Advancing Integrated Mental Health Solutions) and director of the UW Integrated Care Training Program for residents and fellows. For more information on collaborative care please visit the AIMS Center Website (aims.uw.edu), the UW Integrated Care Training Program (ictp.uw.edu).

Sebastian Haines

Director of program, operations, primary care service line, Penn Medicine

Sebastian Haines is a director of program operations with Penn Medicine’s Primary Care Service Line in Philadelphia, Pennsylvania. He completed his Bachelor of Arts with a double major in integrative physiology and economics and graduated with his Masters of Health Administration from Virginia Commonwealth University.

Mr. Haines served in a variety of administrative roles with HCA’s Spotsylvania Regional Medical Center in Fredericksburg, Virginia, with responsibilities ranging from process improvement to leading the design and construction of a new inpatient behavioral health unit. He joined Penn Medicine in 2015 as a director of operations with responsibility for 12 outpatient locations and later led population health improvement efforts as the director of practice transformation. In his current role, he is
responsible for the operations of the Primary Care Service Line’s population health programs, which include an integrated mental health program and an embedded care management program.

Disclaimer: The viewpoints expressed in this video are those of the participants and/or do not necessarily reflect the views and policies of the AMA.