



## **Michael R. Privitera MD, and Kate MacNamee, MS, on safety & clinician well-being**

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Empowered Teams.  
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Meaning in Medicine.

# *webinar series*



On July 15, 2021, the AMA held a webinar in the AMA STEPS Forward™ series: “Integrating organizational actions toward patient safety and clinician well-being.”

In the dynamic and stressful environment of health care, leadership training hasn’t always incorporated rapid technology advancement and how to lead teams through those changes.

Understanding the lag of human cognitive adaptation behind technological advances can be key in mitigating risk associated with medical error. Understanding basic human factors can help leaders and clinical teams connect and advance patient safety together.

In this interactive AMA STEPS Forward™ webinar, participants hear about a framework to build on traditional safety models, integrated with consideration for human factors affecting outcomes in patient safety as well as the well-being of those taking care of the patients.

## Webinar slides

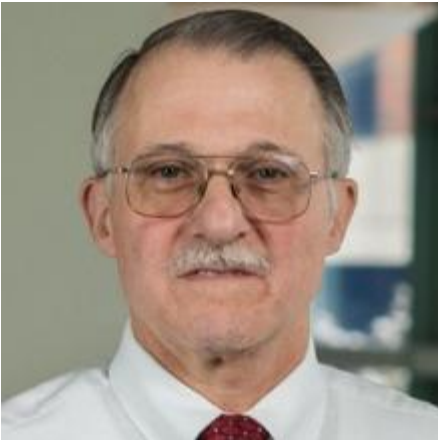
| [Download the webinar slides \(PDF\)](#)

## Webinar recording

## Speakers

**Michael R. Privitera MD, MS**

**Professor of Psychiatry, University of Rochester Medical Center, and Medical Director, Medical Faculty and Clinician Wellness Program**



Michael R. Privitera MD, MS

Michael R. Privitera, MD, MS, is professor of psychiatry at University of Rochester Medical Center, and medical director, Medical Faculty and Clinician Wellness Program, which works on individual and organizational interventions to reduce clinician burnout.

He received a Patient Safety Award 2018–2019 from his malpractice carrier MCIC. The goal of this project was to deliver a Human Factor-Based Leadership curriculum that uses an Integrated Model of Patient Safety and Staff well-being that has been developed over a 9-year period.

The outcome of this project helped leaders identify and reduce latent conditions in health care systems that contribute to error and clinician burnout.

**Kate MacNamee, MS**  
**Director of Design Research, Ximedica**



Kate MacNamee, MS

Kate MacNamee, MS, works with clients to develop medical products and strategies by studying the full extent of product ecosystem, including environment, fiscal infrastructure, regulation and human cognitive capabilities.

She earned her master's degree in cognitive neuroscience, and has additional background in business strategy. Ms. MacNamee regularly consults with hospital administrations to redesign workflows, purchasing practices and safety processes to maximize patient safety and workflow efficiency while reducing staff turnover.