

Kevin Hopkins, MD, on challenges to team-based care: COVID-19 & beyond



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webinar series

On April 7, 2021, the AMA held a webinar in the AMA STEPS Forward™ series: "Challenges to Team-based Care: COVID-19 and Beyond."

The webinar discusses the challenges to team-based care presented by the rapid pivot to telemedicine during the COVID-19 pandemic—and outline other, more common setbacks affecting team-based care, such as: staffing issues (open positions, turnover, recruitment, PTO coverage), workflow disruptions (technology issues, office emergencies, disagreeable patients), panel management during provider absence and regulatory roadblocks.

Webinar recording

Speaker

Kevin Hopkins, MD

Medical director, Cleveland Clinic Strongsville Family Health and Ambulatory Surgery Center

Speaker bio



Dr. Hopkins has been a staff physician in the Department of Family Medicine at the Cleveland Clinic since 2005. He is the primary care medical director for Cleveland Clinic Community Care, the Cleveland Clinic's population health institute.

A recognized leader and national speaker in the field of caregiver burnout and ambulatory practice re-design and transformation, he has led the transition of his primary care group to a model of value-based care and is continuing to advance a team-based care practice model to achieve population management goals.