Remote Patient Monitoring Playbook implementation

Putting your implementation plan into operation

These subsequent six steps focus on operationalizing remote patient monitoring (RPM) and the unique considerations relevant to successfully integrating that technology into practice. The first six steps are fundamental to the planning of remote patient monitoring.

You have to intimately understand and appreciate how a process works from the perspective of the patient, providers and caregivers and each operational stakeholder before you can improve or replace it. —Omid Toloui, vice president of digital health, CareMore

Step 7: Designing the workflow

What will you need to integrate this technology?

Although each organization’s workflow will look different, there are key questions and criteria to keep in mind when building an RPM-inclusive workflow.

Focus on how to document an updated workflow for RPM.

Related resource

- Playbook: Step 7-Design implementation workflow

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Step 8: Preparing the staff

Does everyone know what they need to do to make this successful?

Thorough workflow and technical training lead to successful RPM integration.

Explore how members of the care team contribute to your RPM and how to maximize their role

Related resource
- Playbook: Step 8-RPM roles and responsibilities

Step 9: Patient partnership

What does the patient need to know? Strategically engage patients to maximize the impact of RPM.

Related resource
- Playbook: Step 9-What if plan for patients
Step 10: Implementing

Put your new workflows to the test. Particularly with RPM, you’ll focus your energy on supporting patients as they onboard, managing incoming data and communicating results to physicians in a clinically relevant way.

Step 11: Evaluating success

Did it work? Determine your program’s success by revisiting your goals.

Related resources

- Playbook: Step 11-Lessons learned
- Audio: Evaluating success
Step 12: Scaling

What's next?

As you scale, focus on growing smart, not fast. Leverage your success metrics to position your program for expansion. Consider other areas remote patient monitoring can improve your practice.