

AMA meetings app FAQs

“CrowdCompass” meetings app

Use the CrowdCompass app during the meeting for comprehensive information about activities and events. Review FAQs on how to use the app.

Meeting app instructions

Download instructions (PDF) on how to access the meeting app.

Where can I download the meetings app?

Go to the correct store for your device type. Access the app store on iOS devices and the play store on Android. Install the app. Search for "CrowdCompass." Once you have found the app, tap either "Download" or "Install." After installing, a new icon (CrowdCompass) will appear on your home screen.

- Download for iPhone
- Download for Android

If you are using a laptop or computer, access the web version of the app.

How do I find the event?

Once downloaded, open CrownCompass and search "AMA 2022 Interim Meeting" in the "Find your event" field.

The 2022 AMA Interim Meeting app has several tools which make it easy for you to connect with other attendees. To take advantage of this, you'll need to be sure your profile has the appropriate privacy

settings.

The app is asking me to log in. Why do I need to log in?

Once you log in to the meetings app, you will be able to access the same schedules, bookmarks, reminders, notes and contacts on your phone, tablet and desktop. Here is a list of some other tasks you can do:

- Take notes
- Share photos
- Rate sessions
- Join the attendee list
- Check-in
- Share contacts
- Share over social media
- Take Surveys
- Message fellow attendees

Where can I get my log in information?

The log in process is largely self-managed. Follow these steps to log in from your device:

- Access the Sign In page: Tap the hamburger icon in the upper-left corner to open the side nav, then Log In.
- Enter your info: You'll be prompted to enter your first and last name and email address, then tap Next.
- Verify your account: A verification email will be sent to your inbox with a 6-digit verification code. Return to the CrowdCompass app and enter your verification code. Tap Verify and all features will now be unlocked.

I've requested log in information, but I never received an email.

If you haven't received your log in information, one likely culprit may be your spam filter. We try to tailor our email communications to avoid this filter, but some emails end up there anyway. Please first check the spam folder of your email. The sender may be listed as CrowdCompass.

I lost my log-in info, and I forgot my confirmation code. How do I log myself back in?

To have a verification email resent to you, start by accessing the sign-in page.

- Access the Sign In page: Tap the hamburger icon in the upper-left corner to open the side nav, then Log In.
- Enter your info: You'll be prompted to enter your first and last name and email address.
- Verify your account: A verification email will be sent to your inbox with a 6-digit verification code. Return to CrowdCompass app and enter your verification code. Tap Verify and all features will now be unlocked.

How do I create my own schedule?

- Open the Schedule. After logging in, tap the Schedule icon.
- Browse the Calendar. Switch days by using the date selector at the top of the screen. Scroll up and down to see all the sessions on a particular day.
- See something interesting? Tap the plus sign to the right of its name to add it to your personal schedule.

How can I export my schedule to my device's calendar?

- Access your schedule. After logging in, tap the hamburger icon in the top right, then My Schedule.
- Here you'll see a personalized calendar of the sessions you'll be attending. You can tap a session to see more details.
- Export it. Tap the download icon at the top right of the screen. A confirmation screen will appear. Tap Export and your schedule will be added directly to your device's calendar.

How do I allow notifications on my device?

Allowing notifications on iOS:

- Access the Notifications menu. From the home screen, tap Settings, then Notifications.

- Turn on Notifications for the app. Find your event's app on the list and tap its name. Switch Allow Notifications on.

Allowing notifications on Android:

Note: Not all Android phones are the same. These directions walk you through the most common OS, Android 5.0.

- Access the Notification menu. Swipe down on the home screen, then click the gear in the top right. Tap Sounds and notifications.
- Turn on Notifications for your event's App. Scroll down and tap App notifications. Find your event's app on the list. Switch notifications from off to on.

How do I manage my privacy within the app?

Set Your Profile to Private

- Access your profile settings. If you'd rather have control over who can see your profile, you can set it to hidden.
- After logging in, tap the hamburger icon in the top left, and then tap your name at the top of the screen.
- Change profile visibility toggle switch. Make sure that the Profile Visibility toggle is set to Hidden...

Or Hide Your Profile Entirely

- Access the Attendee List. Rather focus on the conference? Log in, open the Event Directory, and tap the Attendees icon.
- Change your Attendee Options. Click the Silhouette icon in the top right to open Attendee Options.
- Select "Hide on Attendee list". Fellow attendees will no longer be able to find you on the list at all.

How do I message other attendees within the app?

- Access the Attendee List. After logging in, tap the Attendees icon.
- Send your message. Find the person you want to message by either scrolling through the list or using the search bar at the top of the screen. Tap their name, then the chat icon to start

texting.

- Find previous chats. If you want to pick up a chat you previously started, tap the hamburger icon in the top right, then My Messages.

How do I block a person from chatting with me?

- Access the Attendee List. Rather focus on the conference? Just as before, log in and tap the Attendees icon.
- Block the person. Find the person you'd like to block about by scrolling through the list or using the search bar at the top of the screen. Tap their name, then the chat icon. But, don't type anything, instead tap Block in the top right.

I want to network with other attendees. How do I share my contact info with them?

- Access the Attendee List. After logging in, tap the Attendees icon.
- Send a request. Find the person you want to share your contact information by either scrolling through the list or using the search bar at the top of the screen.
- Tap their name, then the plus icon to send a contact request. If they accept, the two of you will exchange info.

I want to schedule an appointment with other attendees. How do I do that?

- Navigate to My Schedule. Tap the hamburger icon in the top left, then My Schedule.
- Create Your Appointment. In the top right corner of the My Schedule page you'll see a plus sign. Tap on it to access the Add Activity page.
- Give your appointment a name, a start and end time, and some invitees. When you're finished, tap done. Invitations will be immediately sent to all relevant attendees.

How do I take notes within the app?

Write Your Thoughts

- Find your Event Item. After logging in, find the session, speaker, or attendee you'd like to create a note about by tapping on the appropriate icon in the Event Directory, then scrolling through the item list. Once you've found the item you're looking for, tap on it.
- Write your note. Tap the pencil icon to bring up a blank page and your keyboard. Enter your thoughts, observations, and ideas. Tap done when you've finished.

Then Export Them

- Navigate to My Notes. Tap the hamburger icon in the top right, then My Notes. Here you'll find all the notes you've taken organized by session.
- Choose where to send your notes. Tap the share icon in the top right and CrowdCompass will automatically generate a draft of an email that contains all your notes. All you have to do is enter an email address, and then tap Send.