TCPI: Share, Listen, Learn Webinar Series

To bring more AMA resources to the TCPI community, the AMA launched a monthly webinar series. The "Share, Listen, Learn" series delivered the topics that practices need to meet the five phases of practice transformation and thrive in the future. The series makes resources available in one place and provides simple yet instructive information on topics that relate to practice transformation.

Share, Listen, Learn series

This webinar series helped organizations and practices with health care transformation to value-based care by sharing existing resources, listening and participating in recorded events, and learning from the AMA Ed Hub on topics that relate to TCPI goals.

- Picking the right QI project
  July 26, 2017 – Steven Davidow, MBA-HCM
- Reversing opioid epidemic
  Aug. 23, 2017 – Barry Dickinson, PhD, Daniel Blaney-Koen, JD
- How to conduct a security risk analysis
  Sept. 13, 2017 – Laura Hoffman, JD
- Thriving Under MIPS - Where to start?
  Oct. 18, 2017 – Chris Botts
- Diabetes begins with diabetes prevention
  Nov. 15, 2017 – Kate Kirley, MD
- QI: Root cause analysis
  Nov. 29, 2017 – Steven Davidow, MBA-HCM
- Joy in medicine
  Dec. 13, 2017 – Allison Winkler, MPH
- Cybersecurity: A patient safety issue
  Jan. 24, 2018 – Laura Hoffman, JD, Matt Reid, MS
- Developing QI culture
  Feb. 21, 2018 – Meghan Kwiatkowski, MAIO
- A stepwise approach to practice transformation
  March 28, 2018 – Ashley Cummings, MBA, Meghan Kwiatkowski, MAIO
- Finding a qualified clinical data registry (QCDR)
  April 11, 2018 – Lance Mueller, MS

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Community-based resources/DPP
April 25, 2018 - YUSA
Implementing population management in a practice setting
April 27, 2018 - Christine Rash-Foanio, PharmD
Closing referral loop
May 2, 2018 – Stephen Davidow, MBA-HCM, Wright Center
Health literacy: Solutions towards better outcomes
June 20, 2018 – Mary Reeves, MD
Digital Health: Addressing frustrations and accelerating solutions
July 25, 2018 – Stacy Lloyd, MPH
Target: BP M.A.P. framework
Oct. 17, 2018 – Mike Rakotz, MD
Prior authorization: Overview of the AMA Advocacy strategy
Oct. 24, 2018 – Heather McComas, PharmD, Emily Carroll, JD
All of Us research program
Nov. 1, 2018 – NIH
Introducing the AMA’s Digital Health Implementation playbook
Dec. 5, 2018 – Stacy Lloyd, MPH
Team-based care in the real world
Jan. 16, 2019 – Allison Winkler, MPH, Meghan Kwiatkowski, MAIO
Improving access to specialty care by improving the referral process
Feb. 27, 2019 – Carol Greenlee, MD
Meeting quality goals with behavioral health integration
March 20, 2019 – Doug Tynan, PhD
Effects of health care payment models on physician practice in the US
April 24, 2019 – Carol Vargo, MHS
Family caregivers providing complex care
May 29, 2019 – AARP

Stepwise mini-series

These webinars provided physicians with the tools and support to further develop their comprehensive quality improvement strategies. This mini-series, based off of the Transforming Clinical Practice Initiative (TCPI) practice assessment tool, covered various topic areas, including how to manage electronic health record (EHR) vendors for best reporting tactics, developing strategies to handle physician burnout and learning skills for working with high-risk patients.
Phase 2: Developing goals for your transformation strategy

- Transparent measuring & monitoring
  - June 8, 2018 – Temaka Williams, MPH, MBA
- Quality improvement
  - June 15, 2018 – Meghan Kwiatkowski, MAIO
- Joy in medicine
  - June 22, 2018 – Allison Winkler, MPH
- Patient family & engagement
  - July 13, 2018 – Pat Merryweather, MA
- Population management
  - July 20, 2018 – Christine Rash-Foanio, PharmD
- Whole person care
  - July 27, 2018 – Innova Primary Care
- Phase 2 Transition performance stories
  - Aug. 3, 2018 – Riverside Healthcare

Phase 3: Performing in Practice on Transformation aims

- Evidence-based care
  - July 12, 2018 – Doug Tynan, PhD
- Team-based care
  - July 19, 2018 – Allison Winkler, MPH
- Care coordination
  - July 26, 2018 – Carol Greenlee, MD
- Patient & family engagement
  - Aug. 9, 2018 – Merilyn Francis, BSN, MPP
- Transparent measuring & monitoring
  - Aug. 16, 2018 – Linda Brewer
- Quality improvement
  - Aug. 30, 2018 – Meghan Kwiatkowski, MAIO
- Phase 3 Transition performance stories
  - Sept. 6, 2018 - Lafayette General Hospital

Phase 4: Achieving your Transformation benchmarks

- Whole person care
  - Aug. 7, 2018 – Greg Wolverton
Phase 5: Thriving in Alternative Payment approaches

Thriving in practice – A TCPI graduation performance story
March 13, 2019 – Heartland Health Services
Thriving in practice: Staywell Health Center performance story
May 22, 2019 – Staywell Health Center

Opioid safety mini-series

This monthly webinar series focused on the topic of opioid safety. These webinars featured subject matter experts from member organizations of the AMA’s Opioid Task Force, and covered topics that included prescription drug monitoring programs (PDMPs), patient and family perspectives, and patient screening and the use of pain contracts.

Guidelines for prescribing opioids
July 11, 2018 – Lisa Robin, MLA
Patient screening and use of pain contracts
Aug. 8, 2018 – Robert Rich, MD
Prescription Drug Monitoring Programs
Sept 12, 2018 – Dan Buffington, PharmD, MBA
Non-pharmacologic approaches to pain management
Oct. 10, 2018 – Steve DeToy, Daniel Blaney-Koen, JD
Psychologically-integrated approaches to pain management
Nov. 14, 2018 – Elie Aoun, MD
Patient and family perspectives
Dec. 12, 2018 – Beth Hogans, MS, MD, PhD

Patient and family engagement mini-series

These webinars focused on various aspects of patient and family engagement. The
webinars provided physicians and the care team with strategies and support for further incorporation of PFE into the practice. Webinars covered topics such as shared decision making and systemizing medication management.

- **Embedding shared-decision making into practice**  
  Aug. 8, 2018 – Pat Merryweather, MA
- **Interoperability of e-tools for patients and clinicians**  
  Aug. 15, 2018 – Pat Merryweather, MA
- **Support patient activation and self-management**  
  Aug. 22, 2018 – Pat Merryweather, MA
- **Systemize medication management**  
  Aug. 29, 2018 – Pat Merryweather, MA

**Social determinants of health mini-series**

Physicians from different areas of the country reflected on social determinants of health (SDOH) from many perspectives including women’s health, mental health, LGBTQ healthcare, and Hispanic and African American populations. Faculty members in these webinars addressed how to build and sustain community linkages to address SDOH in your practice. The series explored how SDOH competencies such as cultural competency, partnership skills, and empathy can be built.

- **A commitment to advance health equity: Understanding what creates health and produces inequities**  
  June 19, 2019 – Aletha Maybank, MD, MPH
- **Social determinants of health: Possible solutions to improve women’s health**  
  June 26, 2019 – Diana Ramos, MD, MPH
- **LGBTQ healthcare: An overview of LGBTQ terms, how to create a SOGI affirming practice, & what every physician can do in their practice**  
  July 10, 2019 – Scott Chaiet, MD, MBA, Shilpen Patel, MD and Carl Streed, MD, MPH
- **Chicago’s LGBTQ community: Addressing disparities of care and social determinants**  
  July 17, 2019 – Magda Houlberg, MD
- **Toxic stress, race, bias and interaction with SDOH and health inequities**  
  Aug. 7, 2019 – Rodney Hood, MD
- **Healthy minds, healthy lives: The impact of mental health on communities**  
  Aug. 14, 2019 – Dionne Hart, MD, and Frank Clark, MD
- **The power of social determinants of health data standards**  
  Aug. 28, 2019 – Tom Giannulli, MD, MS