TCPI: Share, Listen, Learn Webinar Series

To bring more AMA resources to the TCPI community, the AMA launched a monthly webinar series. The "Share, Listen, Learn" series delivered the topics that practices need to meet the five phases of practice transformation and thrive in the future. The series makes resources available in one place and provides simple yet instructive information on topics that relate to practice transformation.

Share, Listen, Learn series

This webinar series helped organizations and practices with health care transformation to value-based care by sharing existing resources, listening and participating in recorded events, and learning from the AMA Ed Hub on topics that relate to TCPI goals.

- Picking the right QI project
  July 26, 2017 – Steven Davidow, MBA-HCM
- Reversing opioid epidemic
  Aug. 23, 2017 – Barry Dickinson, PhD, Daniel Blaney-Koen, JD
- How to conduct a security risk analysis
  Sept. 13, 2017 – Laura Hoffman, JD
- Thriving Under MIPS - Where to start?
  Oct. 18, 2017 – Chris Botts
- Diabetes begins with diabetes prevention
  Nov. 15, 2017 – Kate Kirley, MD
- QI: Root cause analysis
  Nov. 29, 2017 – Steven Davidow, MBA-HCM
- Joy in medicine
  Dec. 13, 2017 – Allison Winkler, MPH
- Cybersecurity: A patient safety issue
  Jan. 24, 2018 – Laura Hoffman, JD, Matt Reid, MS
- Developing QI culture
  Feb. 21, 2018 – Meghan Kwiatkowski, MAIO
- A stepwise approach to practice transformation
  March 28, 2018 – Ashley Cummings, MBA, Meghan Kwiatkowski, MAIO
- Finding a qualified clinical data registry (QCDR)
  April 11, 2018 – Lance Mueller, MS

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Stepwise mini-series

These webinars provided physicians with the tools and support to further develop their comprehensive quality improvement strategies. This mini-series, based off of the Transforming Clinical Practice Initiative (TCPI) practice assessment tool, covered various topic areas, including how to manage electronic health record (EHR) vendors for best reporting tactics, developing strategies to handle physician burnout and learning skills for working with high-risk patients.
Phase 2: Developing goals for your transformation strategy

- Transparent measuring & monitoring
  June 8, 2018 – Temaka Williams, MPH, MBA
- Quality improvement
  June 15, 2018 – Meghan Kwiatkowski, MAIO
- Joy in medicine
  June 22, 2018 – Allison Winkler, MPH
- Patient family & engagement
  July 13, 2018 – Pat Merryweather, MA
- Population management
  July 20, 2018 – Christine Rash-Foanio, PharmD
- Whole person care
  July 27, 2018 – Innova Primary Care
- Phase 2 Transition performance stories
  Aug. 3, 2018 – Riverside Healthcare

Phase 3: Performing in Practice on Transformation aims

- Evidence-based care
  July 12, 2018 – Doug Tynan, PhD
- Team-based care
  July 19, 2018 – Allison Winkler, MPH
- Care coordination
  July 26, 2018 – Carol Greenlee, MD
- Patient & family engagement
  Aug. 9, 2018 – Merilyn Francis, BSN, MPP
- Transparent measuring & monitoring
  Aug. 16, 2018 – Linda Brewer
- Quality improvement
  Aug. 30, 2018 – Meghan Kwiatkowski, MAIO
- Phase 3 Transition performance stories
  Sept. 6, 2018 - Lafayette General Hospital

Phase 4: Achieving your Transformation benchmarks

- Whole person care
  Aug. 7, 2018 – Greg Wolverton
Phase 5: Thriving in Alternative Payment approaches

Thriving in practice – A TCPI graduation performance story
March 13, 2019 – Heartland Health Services

Thriving in practice: Staywell Health Center performance story
May 22, 2019 – Staywell Health Center

Opioid safety mini-series

This monthly webinar series focused on the topic of opioid safety. These webinars featured subject matter experts from member organizations of the AMA’s Opioid Task Force, and covered topics that included prescription drug monitoring programs (PDMPs), patient and family perspectives, and patient screening and the use of pain contracts.

Guidelines for prescribing opioids
July 11, 2018 – Lisa Robin, MLA

Patient screening and use of pain contracts
Aug. 8, 2018 – Robert Rich, MD

Prescription Drug Monitoring Programs
Sept 12, 2018 – Dan Buffington, PharmD, MBA

Non-pharmacologic approaches to pain management
Oct. 10, 2018 – Steve DeToy, Daniel Blaney-Koen, JD

Psychologically-integrated approaches to pain management
Nov. 14, 2018 – Elie Aoun, MD

Patient and family perspectives
Dec. 12, 2018 – Beth Hogans, MS, MD, PhD

Patient and family engagement mini-series

These webinars focused on various aspects of patient and family engagement. The
webinars provided physicians and the care team with strategies and support for further incorporation of PFE into the practice. Webinars covered topics such as shared decision making and systemizing medication management.

- Embedding shared-decision making into practice
  Aug. 8, 2018 – Pat Merryweather, MA
- Interoperability of e-tools for patients and clinicians
  Aug. 15, 2018 – Pat Merryweather, MA
- Support patient activation and self-management
  Aug. 22, 2018 – Pat Merryweather, MA
- Systemize medication management
  Aug. 29, 2018 – Pat Merryweather, MA

### Social determinants of health mini-series

Physicians from different areas of the country reflected on social determinants of health (SDOH) from many perspectives including women’s health, mental health, LGBTQ healthcare, and Hispanic and African American populations. Faculty members in these webinars addressed how to build and sustain community linkages to address SDOH in your practice. The series explored how SDOH competencies such as cultural competency, partnership skills, and empathy can be built.

- A commitment to advance health equity: Understanding what creates health and produces inequities
  June 19, 2019 – Aletha Maybank, MD, MPH
- Social determinants of health: Possible solutions to improve women’s health
  June 26, 2019 – Diana Ramos, MD, MPH
- LGBTQ healthcare: An overview of LGBTQ terms, how to create a SOGI affirming practice, & what every physician can do in their practice
  July 10, 2019 – Scott Chaiet, MD, MBA, Shilpen Patel, MD and Carl Streed, MD, MPH
- Chicago’s LGBTQ community: Addressing disparities of care and social determinants
  July 17, 2019 – Magda Houlberg, MD
- Toxic stress, race, bias and interaction with SDOH and health inequities
  Aug. 7, 2019 – Rodney Hood, MD
- Healthy minds, healthy lives: The impact of mental health on communities
  Aug. 14, 2019 – Dionne Hart, MD, and Frank Clark, MD
- The power of social determinants of health data standards
  Aug. 28, 2019 – Tom Giannulli, MD, MS