

## Understanding verification status on postgraduate medical training

AMA Physician Profiles list only those postgraduate medical training (PGMT) programs that are accredited by the Accreditation Council for Graduate Medical Education (ACGME).

Within a PGMT segment as it appears on an AMA Physician Profile, a sponsoring institution does not reflect the location where the training physically takes place. For example, while a resident may train at Grady Hospital in Atlanta, the sponsor of the program is Emory University. Therefore, the PGMT segment will list “Emory” as the sponsoring institution.

The majority of training programs are on a 12-month, July to June cycle. Annual surveys are sent out each July to program directors nationwide, the vast majority of whom complete and return their surveys by the end of October. A verification flag indicating PGMT status appears on each training segment for each year that a physician is in a particular program, and the American Medical Association (AMA) reverifies the information until the program has been completed.

Verification status for PGMT data is defined as follows:

**Verified:** The training dates have been *confirmed* by the primary source as of August 1 of the preceding year.

**Being Reverified:** The reported training dates are *in the process* of being re-confirmed. Since future dates are reported for PGMT data, the dates must be re-confirmed on an annual basis or until such time that the segment becomes a historical training segment. Segments with past training dates that continue to reflect the “Being Reverified” status indicates one of two scenarios:

- 1) A non-response to the annual survey.
- 2) A discrepancy has been reported on that AMA Physician Profile. The AMA’s data collection department will add a “Being Reverified” flag to

the profile and contact the program to reverify the training segment in question. Once the information is verified, the profile is updated and the flag is changed to “Verified.” The profile customer also receives a new updated profile at no cost.

**Not Yet Verified:** The reported training dates have *not been confirmed* but have been provided to the AMA, and the primary source has been contacted for verification.

Historical segments that still reflect a status other than “Verified” indicate a non-response from the primary source.

Only the month and year are maintained on resident training. As a result, a resident’s training days are rounded as follows: beginning dates default to the beginning of the month; ending dates are rounded to the last day of the month.

An AMA Physician Profile with a status that includes a “Being Reverified” or a “Not Yet Verified” on a PGMT segment should be submitted as a discrepancy for investigation.

### “Being Reverified”: How to report a discrepancy

To report or inquire about any information you believe to be missing or incorrect on a AMA Physician Profile, please submit a discrepancy report. Submitting a discrepancy request online is quick and easy. Begin by logging into your AMA Profile Service account and clicking on “Account Activity.” Next locate the order number, then click the “D” button next to the appropriate physician’s name.

If a change is made based on your discrepancy request, we will send you an updated profile at no additional charge. Call us at (800) 665-2882 with questions about the discrepancy process or any other credentialing service or product.

## New pricing for the AMA Profile Service

Effective August 1, 2011, AMA Profile Service pricing will be as follows:

### AMA Physician Profile

Order of one to five ..... \$35 each  
Order of six or more..... \$30 each

**NOTE:** AMA Profile Service pricing for Reappointment and Physician Assistant Profiles remain unchanged.

## Edge-U-Cate Credentialing School

Edge-U-Cate Credentialing School will be offering the following courses in 2011.

### Hospital Basics

May 16–20, New Orleans  
August 1–5, Philadelphia  
November 7–11, Orlando, Fla.

### Beyond the Basics

August 22–26, Chicago

### New! Basics—Ambulatory/Managed Care

June 20–24, Chicago  
October 31–November 4, Orlando, Fla.

Contact: Cris Mobley at [mobleycs@aol.com](mailto:mobleycs@aol.com), or go to [www.edge-u-cate.com/school](http://www.edge-u-cate.com/school) or call (719) 574-6016 for more information

## Upcoming events

The AMA Department of Credentialing Products will be exhibiting at the following conferences.

### Illinois Association Medical Staff Services Annual Conference

April 28–29  
Chicago

### Arizona Association of Medical Staff Services Annual Conference

April 29  
Phoenix

### Florida Association Medical Staff Services Annual Conference

May 4–7  
Daytona Beach, Fla.

### The 14th Annual Credentialing Resource Center Symposium

May 12–13  
Las Vegas

### New York State Association Medical Staff Services Annual Conference

May 19–20  
Niagara Falls, NY

### National Association Medical Staff Services Annual Conference

September 24–28  
Dallas, Tex.