

Agenda

Health Literacy and Patient Safety Conference November 16-17, 2006

Thursday, November 16, 2006

9:00 a.m. Breakfast

9:30 a.m. Welcome
Sheraton Grand Ballroom

J. Edward Hill, MD
Past President, American Medical Association (AMA)

Peter W. Carmel, MD
President, AMA Foundation

10:00 a.m. Panel One: Medication Safety
To examine the link between limited health literacy and medication safety
Moderator: Peter W. Carmel, MD
President, AMA Foundation

Toni Cordell
Patient Advocate
Patient's perspective

Edward Westrick, MD, PhD
Vice President Medical Management
UMass Memorial Health Care
Overview of the Institute of Medicine Preventing Medication Errors Report

Stephen D. Persell, MD, MPH
Assistant Professor of Medicine
Division of General Internal Medicine
Northwestern University
Medication safety, patient understanding and low health literacy

Michael S. Wolf, PhD
Assistant Professor of Medicine
Director, Health Literacy and Learning Program (HeLP)
Institute for Healthcare Studies
Northwestern University
Misunderstanding of prescription drug labels

Urmimala Sarkar, MD

University of California, San Francisco

Preventing medication errors in ambulatory settings for patients with limited literacy

Frank Federico, RPh

Director, Institute for Healthcare Improvement

Commentator

11:45 p.m. Lunch

Luna Atrium 3&4

1:00 p.m. Panel Two: Health Professional Education

To incorporate patient understanding as a necessary measure of effective communication practices throughout the educational process

Moderator: Barbara S. Schneidman, MD, MPH

Vice President Medical Education, AMA

Archie Willard

Adult Learner Leader

New Readers of Iowa

Patient perspective

William Harper, MD

Assistant Professor of Medicine

General Internist, Primary Care Group

University of Chicago

Teaching health literacy communication skills in undergraduate medical education

Kevin L. Larsen, MD

Staff Physician

Associate Medical Director, Residency Program

Hennepin County Medical Center

Curricula around teach-back in undergraduate and graduate training

Gregory Makoul, PhD

Associate Professor of Medicine

Director, Center for Communication and Medicine

Division of General Internal Medicine

Northwestern University

Communication curricula and communication skill rating tools

Ann C. Jobe, MD, MSN

Executive Director

Clinical Skills Evaluation Collaboration

Commentator

Carol A. Aschenbrener, MD
Senior Vice President
Division of Medical Education
Association of American Medical Colleges
Commentator

2:30 p.m. Break

2:45 p.m. Panel Three: Organizational Change
To explore the process of organizational change towards a safer and shame-free environment
Moderator: Stephen Havas, MD, MPH, MS
Vice President Science, Quality, and Public Health, AMA

Mary Ann Abrams, MD, MPH
Health Management Consultant
Clinical Performance Improvement Department
Iowa Health System
Health literacy initiative in multi-hospital system

Suzanne Graham, RN, PhD
Director, Patient Safety
Kaiser Permanente
Nation-wide health literacy initiative

Beth Kuzminsky, RN, MSN
UPMC Center for Quality Improvement Innovation
Transforming care at the bedside health literacy initiative (IHI)

Hali Hammer, MD
Medical Director
San Francisco General Hospital Family Health Center and Urgent Care Center
UCSF Family and Community Medicine
Examining the reach of new self-management strategies for patients with limited literacy

Jill Griffiths
Co-Executive Sponsor of Aetna's health literacy initiatives
Co-Chair, America's Health Insurance Plans task force on health literacy
Commentator

4:15 p.m. Perspectives from AHRQ

Carolyn M. Clancy, MD
Director, Agency for Healthcare Research and Quality

4:45 p.m. Workgroup overview and assignments/Wrap-up

Friday, November 17, 2006

8:00 a.m. Breakfast

(In workgroup breakout rooms listed below)

8:30 a.m. Workgroup breakouts

Medication Safety – Sheraton Grand Ballroom

Health Professional Education – Sheraton Grand Ballroom

Organizational Change – Rosemont Room

9:45 a.m. Break

10:00 a.m. Workgroup breakouts

11:30 a.m. Lunch

Luna Atrium 3&4

12:30 p.m. Afternoon session: Opening Remarks

Sheraton Grand Ballroom

Modena H. Wilson, MD

Senior Vice President, Professional Standards, AMA

12:45 p.m. Reporting and Discussion of workgroup results/agenda

Sunil Kripalani, MD, MSc

Assistant Professor, Emory University School of Medicine

Assistant Director for Research

Grady Hospitalist Program

Ann C. Jobe, MD, MSN

Executive Director

Clinical Skills Evaluation Collaboration

Suzanne Graham, RN, PhD

Director, Patient Safety

Kaiser Permanente

2:00 p.m. Vote on top priorities for action plan

2:15 p.m. Break

2:30 p.m. Wrap-up and next steps

Joanne G. Schwartzberg, MD

Director, Aging and Community Health, AMA