



The AMA CPT Information and Education Department is pleased to announce the launch of **CPT® Network**. This internet-based system provides members and subscribers the tools to quickly research a database of commonly asked questions and clinical examples (vignettes). If the answer to a specific question cannot be found in the database, authorized users will have the capability to submit an electronic inquiry using a standardized form directly to the staff of CPT coding experts.

CPT Network is a benefit of AMA membership. As a benefit, AMA members and their authorized users are entitled to six free electronic inquiries per year. The network will also be available as a subscription fee-based service for non-members and non-physicians. A number of different packages are available for purchase. When reviewing the package options, please take into consideration the volume of coding inquiries your organization may require and the number of users that will need to access the service. Keeping these factors in mind, you can select the package which best fits your specific needs. This information is available upon completion of the registration process.

Once you become a user of CPT Network, you will be just a click away from accessing the Knowledge Base (KB) or submitting an electronic inquiry (EI).

CPT Network features:

- **Search Knowledge Base** – Includes frequently asked questions about CPT coding and other data collected by the CPT staff, the AMA division, and from questions previously submitted by CPT users. Allows the user to search for coding information and clinical examples (vignettes).
- **Electronic Inquiry Request** – Includes a standardized form for submitting on-line inquiries on issues not contained in the Knowledge Base.
- **Inquiry History** – Allows the user to track the history of any request that has been submitted.
- **Add Credits** – Allows the user to add additional credits to their account for electronic inquiries.
- **My Account** – Includes a customer profile, (e.g., name, mailing address, e-mail address, credits remaining on account). Profiles can be updated as necessary.
- **Contact Us** – Allows the user to contact CPT for general information or problems which may be encountered with accessing the service.

This online system can be accessed at [www.cptnetwork.com](http://www.cptnetwork.com).

**New customers** are required to complete the registration process by selecting the Register now link provided below.

**AMA Members** should select the login link to start using the Knowledge Base and enter their user name and password.

**Current subscribers with remaining inquiries** from their previous subscription with CPT-IS will be required to create a username and password at the following Web link <https://webapps.ama-assn.org/cptkb/locate.jsp> . **It is important to remember your user name and password, as we will not have access to this information.** Once this information has



been established, you will be eligible to access the CPT Network. Please note, once you have accessed the CPT Network it is important to update your account with current information and include **your e-mail address** by selecting the "My Account" link on the left side of the CPT Knowledge Base page.

**To Get Started and/or to Select Your Package, click on link below:**

[Register now!](#) or [login](#) to start using the Knowledge Base or to submit an electronic inquiry.

Please note that all coding inquiries will be handled over the internet, therefore, coding questions will no longer be handled over the phone or by fax. Submission of operative reports is also no longer accepted.

Our staff of CPT coding experts are committed to providing users with timely and accurate solutions to your coding inquiries.

Thank you for your continued support of CPT.

For information on other coding products, visit [www.amabookstore.com](http://www.amabookstore.com) or call the AMA Unified Service Center at (800) 621-8335.